

What is the impact of successful cyberattacks on target firms?

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Keywords: Cyber risk, Cyberattack, Hacking, Risk management, Firm value, Leverage, Compensation policy

JEL Classification: G14, G32, G34, G35

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I. Introduction

Cyber risk has become an important source of risk for corporations.¹ For example, in 2017, risk practitioners estimated that the most important operational risk is cyber risk and data security.² A survey of CEOs across the world by PWC found that more than half of the CEOs expect cybersecurity and data breaches to threaten stakeholder trust in their industries over the next five years.³ Despite the widespread recognition of emerging threats posed by cyber risk and its importance as a new type of risk, there is little evidence on how successful cyberattacks affect corporations. In particular, we know little about which types of firms are more likely to experience successful cyberattacks, and how such attacks affect target firm shareholder wealth, growth, and financial strength. We also know little about how firms change managerial risk-taking incentives and their risk management after attacks. In this study, we investigate these important but unexplored issues by analyzing a comprehensive sample of disclosed cyberattacks involving data breaches on public corporations from 2005 to 2017.

Although there is no systematic evidence on the impact of cyberattacks on firms, the case of Target Corporation, the Minnesota-based second largest discount store retailer, provides a useful illustration of what the impact of such an attack can be. From November 27 to December 15, 2013, Target experienced a massive cyberattack that resulted in the loss of almost 70 million customers' personal information such as phone numbers and credit card information.⁴ On December 19, 2013, Target publicly acknowledged the breach and unveiled measures that cost \$100 million for upgrading its IT system and adapting new technology to increase the security of credit card transactions. Despite its strong public commitment to take

¹ Although there is no consensus about an exact definition of cyber risk, the U.S. Department of Homeland Security describes it as “capabilities to disrupt, destroy, or threaten the delivery of essential services, or exploit vulnerabilities to steal information and money by sophisticated cyber actors and nation-states” (“Cybersecurity Overview,” *Homeland Security*, <https://www.dhs.gov/cybersecurity-overview>.” The Institute of Risk Management views cyber risk as “any risk of financial loss, disruption or damage to the reputation of an organization from some sort of failure of its information technology systems (“Cyber Risk,” *The Institute of Risk Management*, <https://www.theirm.org/knowledge-and-resources/thought-leadership/cyber-risk/>”).

² “Top 10 Operational Risks for 2017,” *Risk.net* (January 23, 2017).

³ See “Risk in Review 2017 Study,” *PWC* (April 2017), p. 20.

⁴ “Timeline of Target's Cyberattack and Aftermath: How Cyber Theft Snowballed for the Giant Retailer,” *International Business Times* (May 5, 2014), <http://www.ibtimes.com/timeline-targets-data-breach-aftermath-how-cybertheft-snowballed-giant-retailer-1580056>.

measures to reduce the risk of being attacked, the stock price of Target dropped by almost 2.2% on the announcement day, which represents an estimated market value loss of \$890 million. Target's EBIT decreased by \$1.59 billion (-28.6%) from \$5.52 billion during the four quarters prior to the breach to \$3.94 billion during the four quarters after the breach. In addition, Target reported data breach-related expenses of \$292 million including the settlement of class action lawsuits and investigations by state prosecutors in its 2016 10-K. This example shows that a cyberattack can have a large negative impact on the target firm. This example is by no means extreme. For instance, two months after the announcement of the 2017 cyberattack on Equifax, a consumer credit reporting agency, its stock price was lower by almost a quarter than before the attack.

We provide a simple model to examine the economic implications of successful cyberattacks. We define a successful cyberattack as one that breaches the firm's defenses. In the following, we use cyberattack to denote a successful cyberattack for simplicity.⁵ We distinguish between cyberattacks that change the assessment of the loss distribution of cyberattacks versus those that have no such impact. With the loss distribution unchanged, we show that a firm's loss from a cyberattack should not affect its future actions if it is not financially constrained except for actions that restore it to its financial position before the attack. If the loss distribution or more generally the firm's assessment of its risk exposures changes, the firm will adjust its policies to its new understanding of the loss distribution. The change in the assessment of the loss distribution may be rational – the result of the firm having more information – or can be due to behavioral reactions to adverse outcomes that were believed to have an extremely low probability. As the loss distribution becomes less favorable, the firm increases its expenditures to decrease the probability of an attack, invests more in risk management, and decreases its willingness to take other risks. We test these predictions by examining the costs of cyberattacks (i.e., adverse effects on firm value) and post-attack changes in firm policies.

To provide systematic evidence on how successful cyberattacks affect firm value, financial strength,

⁵ Throughout the paper, we use the words “cyberattacks” and “attacks” interchangeably.

growth, and policies, we use data breach events caused by cyberattacks reported to the Privacy Rights Clearinghouse (PRC) over the period 2005 to 2017. Studying security breaches that result in the loss of personal information obtained from the PRC has an important advantage compared to using other types of data breaches because firms must disclose such breaches to affected persons in a timely manner under the State Security Breach Notification Laws. Although it is possible that an attacked firm in our sample withheld the information about the discovery of the incident and delayed its announcement to the public, the disclosure requirements mandated by the data breach notification laws help alleviate potential sample underreporting biases that may occur in other studies using data breaches without such reporting requirements.⁶

Moreover, there are two additional advantages in our sample. First, our sample includes a homogenous sample of attacks as it only includes attacks initiated by outside parties. Specifically, throughout our analyses, we include as cyberattack events only successful malicious external actions, such as hacking and malware (hereafter “cyberattacks”) and exclude other incidents associated with internal errors or failure to follow information handling policies (e.g., internal fraud, unintended disclosure, the loss of portable device, the loss of stationary device, and physical loss) as these events are not the result of attacks on computers and computer networks by outsiders. Second, while previous studies use only data breaches that occurred at the parent firm level, we include cyberattacks on subsidiaries (e.g., attack on Kmart that is a subsidiary of Sears) as well as those on parent firms. This comprehensive attack sample allows us to examine the consequences of adverse cyber security events in a systematic manner.

We first examine which firms are more likely to be affected by cyberattacks. A priori, it is unclear which types of firms are more likely to become the targets of cyberattacks. To the extent that hackers target firms in which the benefits of hacking exceed its costs, they are more likely to breach firms’ security in which they can take advantage of valuable information such as visible firms (e.g., large firms and firms

⁶ For example, using the data breaches covered in the AuditAnalytics cyber-attacks and VCDB VERIS databases, Amir, Levi, and Livne (2018) examine the extent to which firms withhold information on cyberattacks. Their sample includes data breaches that do not involve the loss of personal information (and thus are not subject to the Security Breach Notification Law) as well as “Confidentiality” events that potentially involve the loss of personal information.

included in the *Fortune* 500 list) and firms in which customers' personal information is important in doing business (e.g., financial and retail firms). However, it is also possible that hackers target the firms whose defenses are easier to breach, such as small firms or risky firms, because visible firms and firms for which customers' personal information is important may have more effective risk management and IT security systems. Our likelihood analysis shows that firms are more likely to experience cyberattacks when they are larger, are included in the list of *Fortune* 500 companies, are financially less constrained, are more highly valued, and have more intangible assets. We also find that cyberattacks are more likely to occur in firms operating in industries that are less competitive (i.e., industries with higher Herfindahl index and those in which firms sell more unique products, measured as the ratio of selling expense to sales). Firm-level corporate governance characteristics, such as CEO-chair duality, the proportion of outside directors on the board, and board size, do not predict the likelihood of cyberattacks. Lastly, firms that pay more attention to risk management at the top, which we measure using the information reported in BoardEx about the existence of a risk management committee on the board, are less likely to be attacked.

Second, we analyze market reactions to the announcement of cyberattacks. A cyberattack is expected to be costly for a firm as it is likely to distract management and lead to expenses on systems, to litigation costs, and possibly to fines. Consequently, we expect a negative abnormal return for firms that announce a cyberattack. Consistent with this expectation, we find a significant mean cumulative abnormal return (CAR) of -0.84% during the three-day window around cyber-attack announcements. With a mean market value of about \$58.93 billion for our sample of attacked firms, this translates into an average value loss of \$495 million per attack. When we divide the sample into the attacks that result in financial information loss (i.e., loss of social security numbers and/or loss of bank account and credit card information) and those that result in no financial information loss (loss of other personally identifiable non-financial information such as information on driver license, medical records, and e-mails), the abnormal returns are only significantly negative for the former sample. For firms experiencing cyberattacks that result in loss of personal financial information, their mean CAR $(-1, 1)$ is -1.09% . We also find weak evidence that cyberattacks have a much worse impact when the incident is a recurring event within one year. The impact is especially negative when

attacked firms are older and when they do not have evidence of board attention to risk management (measured by whether the board or a board committee explicitly has the role of monitoring firm risks and risk management) as the abnormal return is lower by 4 percentage points for such firms. However, we find no consistent evidence that the stock-price reaction is worse for financially constrained firms.

Third, we investigate whether attacked firms experience a decrease in sales growth by conducting a difference-in-differences analysis using a propensity-score-matched sample. Given the fact that only attacks with loss of financial information have a significant adverse impact on target firms, we highlight results that use only the attacks with loss of financial information. From our simple model, sales growth would fall if customers learn about the risk. Consistent with this prediction, we find that sales growth significantly declines for the three years after the attack. We further find that the impact of cyberattacks on sales growth exhibits substantial cross-sectional variation: large firms experience a significant decrease in sales growth while small firms do not. We also find a significant large negative impact of cyberattacks on sales growth for firms operating in the retail industry. Though we do not find an adverse impact of cyberattacks on operating performance (ROA and cash flow / total assets) in general, they do have an adverse impact for large firms and firms operating in durable goods industries.

We next examine whether attacked firms' financial strength falls using a difference-in-differences analysis. We find that, after the attack, attacked firms experience a decrease in credit ratings, an increase in the probability of bankruptcy, an increase in cash flow volatility, and a decrease in shareholder net worth.

Fourth, we examine how firms adjust their investment and financial policies in response to cyberattacks. If a cyberattack changes the perception of the board and management about the likelihood and cost of cyberattacks, or more generally changes their perception of the firm's risk exposures and its ability to manage risk, we would expect post-attack changes in investment and financial policies. There is weak evidence that compared to non-attacked control firms, attacked firms reduce capital expenditures and experience a greater financing deficit after the attack. Since attacks involve out-of-pocket costs and result in a greater financing deficit, attacked firms have to respond by securing funds to pay for these costs. We find that attacked firms use debt rather than equity to address their funding requirements, and that they use

long-term debt rather than short-term debt, so that the maturity of their debt lengthens. A potential explanation for the increase in debt maturity is that firms that are potentially vulnerable to attacks in the short-term want to avoid frequent debt rollovers, as rolling over debt shortly after an attack might be difficult. We find no evidence that firms' responses depend on whether they are financially constrained before the attack. This result is perhaps not surprising in light of the fact that almost no attacked firm is financially constrained.

Fifth, we assess how a firm's risk management changes as a result of an attack. We find that victims of a cyberattack are more likely to increase board oversight of firm risk. This result is again consistent with the hypothesis that the board and management reassess the risks the firm is exposed to after an attack and the costs of these risks. For example, management could conclude that exposures to risks have become more costly if customers have become more concerned about the risks the firm is exposed to, including the risk of cyberattacks. In this case, management might want to decrease the firm's risk exposures to affect customers' willingness to do businesses with it.

Sixth, if a cyberattack changes the board's assessment of firm risk, we would expect the CEO's risk-taking incentives to be adjusted. An increase in assessed firm-level risk caused by cyberattacks can have two opposing impacts that boards would be expected to take into account when they adjust CEOs' pre-attack compensation structure. On the one hand, when a cyberattack significantly increases firm-specific risk, to minimize its effect on her undiversified (with respect to firm risk) wealth, a risk-averse CEO may forgo risky, positive NPV projects that shareholders prefer to invest in. Thus, to provide the CEO with strong risk-taking incentives, a board may attempt to adjust the CEO's compensation structure, for example, by increasing compensation convexity (e.g., using more stock options in CEO compensation). On the other hand, a cyberattack may lead a board to reconsider the risk-taking incentives of the CEO and decrease these incentives because the attack may have led to a reduction in the board's risk appetite, either because it was surprised by the consequences of the cyberattack or simply due to behavioral reasons. This will prompt boards to lower compensation convexity by reducing the use of stock options or replacing stock options with restricted stocks, a form of equity-based compensation that does not share the convexity of stock

options. We should also see the bonus component of compensation being reduced if the board believes that management performed poorly either by not taking steps to prevent an attack or in responding to the attack.

We find that attacked firms do not reduce the overall level of CEO equity incentives (i.e., the ratio of equity-based compensation to CEO total pay) after a cyberattack. However, attacked firms significantly increase restricted stock grants and reduce option awards, suggesting that they replace stock options with restricted stock and hence reduce the risk-taking incentives of CEOs. Attacked firms also respond to cyberattacks by significantly reducing the proportion of CEO bonus to total pay.

Our study contributes to the literature at least in three important ways. First, we provide systematic evidence on potential losses in shareholder value and changes in corporate policies caused by cyberattacks. Although previous studies also examine the valuation effect of cyberattack announcements, most of these studies use breach events including both cyberattacks and incidents associated with internal errors or failure to follow information handling policies,⁷ and do not examine the post-attack changes in corporate policies that we focus on.⁸ By utilizing the most recent and comprehensive cyber risk incidents reported in the PRC database and focusing only on successful cyberattacks, we are able to reevaluate the overall effects of cyber risk on firm value and assess the impact of attacks on various corporate policies. Further, we show that only

⁷ Most studies in the information security literature that examine the impact of cyberattacks on the market value of U.S. firms focus on the events that occur in the late 1990s and the early 2000s, and their empirical evidence is inconclusive (Campbell et al. (2003), Garg, Curtis, and Halper (2003a, 2003b), Hovav and D'arcy (2003), Cavusoglu, Mishra, and Raghunathan (2004), Hovav and D'arcy (2004), Ko and Dorantes (2006)). There are only a limited number of finance studies that examine the valuation impact of cyberattacks including Cummins, Lewis, and Wei (2006), Gatzlaff and McCullough (2010), Hilary, Segal, and Zhang (2016), Johnson, Kang, and Lawson (2017), Amir, Levi, and Livne (2018), Bianchi and Tosun (2018), Lending, Minnick, and Schorno (2018), and Akey, Lewellen, and Liskovich (2018). Unlike our analyses that focus only on malicious external actions such as hacking and malware, their main analyses include data breaches caused by insiders' mishandling of sensitive information and by theft of laptops and physical devices.

⁸ Several previous papers examine post-breach changes in firm outcomes that are different from those in our study. For example, using all types of breaches including insiders' mishandling of sensitive information, Hilary, Segal, and Zhang (2016) find that attacked firms do not experience any significant changes in operational performance, executive departure likelihood, shareholder clientele, and the amount of disclosure after the breaches. Makridis and Dean (2018) find some evidence on the negative association between breaches and firm productivity using data from the PRC and Department of Health and Human Services from 2005 to 2016. Akey, Lewellen, and Liskovich (2018) and Lending, Minnick, and Schorno (2018) further find that firms significantly increase their investment in corporate social responsibility (CSR) in the years following a breach, and Nordlund (2017) documents that directors in a breached firm experience an increase in the likelihood of turnover.

the attacks that involve theft of financial information decrease shareholder wealth and that as a result of the attacks, firms become more financially fragile.

Second, though cyber risk has become one of the most important operational risks of firms, the risk management literature has not paid much attention to this risk thus far. We find that firms' attention to risk management, as evidenced by the existence of a risk committee on the board, is associated with a lower incidence of cyberattacks. We also find that firms whose boards pay attention to risk management prior to cyberattacks experience a less negative valuation impact when cyberattacks do happen. Our evidence also suggests that one important effect of cyberattacks on target firms is that they result in a reassessment of target firms' risk exposures. We would expect firms realizing that their risk exposures are greater than previously known to pay more attention to risk management, as operational risk management can decrease the probability of operational risk events and reduce their severity, and we find that this is the case.

Third, our study contributes to the compensation literature by showing that boards adjust the mix of the CEO's equity-based pay in responding to uncertainty-increasing exogenous events that occur at the firm-level. Although many studies have examined the relation between equity incentives and risk-taking incentives (e.g., Guay (1999), Coles, Daniel, and Naveen (2006)), there is little evidence showing how firms dynamically adjust CEOs' optimal compensation package to manage their risk-taking incentives in response to changes in a firm's risk environment. The only exception is Gormley, Matsa, and Milbourn (2013) who examine how an increase in a firm's left-tail risk (i.e., a jump in risk that is created when a chemical to which a firm's workers have already been exposed is newly identified as a carcinogen) affects the board's compensation policy and how the changes in compensation policy affect the CEO's risk-taking behavior. Our study is different from theirs in that we focus on cyber risk as an unexpected shock to a firm's assessed risk exposures. Our analysis indicates that firms respond to cyberattacks by replacing stock options with restricted stocks, and hence they decrease management's incentives to take risks. These actions are consistent with firms learning from such attacks that they have greater risk exposures than they expected.

The rest of this paper is organized as follows. In Section II, we examine the theoretical predictions of the impact of cyberattacks on firms. In Section III, we describe our sample construction and present the

distribution of sample events and firm characteristics. In Section IV, we examine the likelihood of firms being attacked using various firm and industry characteristics. In Section V, we analyze the shareholder wealth impact of cyberattacks and, in Section VI, we examine the impacts of cyberattacks on operating performance, financial health, and financial, investment, and risk management policies. We also investigate how boards adjust CEO compensation structure in responding to cyber risk incidents. We conclude in Section VII.

II. Risk management and cyberattacks

Cyber risk is one form of operational risk. Firms try to assess operational risk using loss distributions (e.g., Crouhy, Galai, and Marks (2014)). These distributions are the result of the convolution of a frequency distribution and a loss severity distribution. Firms can affect their exposure to an operational risk by taking risk mitigating actions (e.g., upgrading IT security systems and hiring Chief Information Officers who are responsible for cyber risk management), but these mitigating actions have a cost. As a result, we expect firms to invest more in risk mitigating actions if adverse outcomes (e.g., loss of sales, recovery costs of IT systems, and litigation costs) are costlier to them. Our model is designed to capture these effects.

We consider the problem of a single firm deciding how much to invest in risk management (i.e., the risk mitigating action). The firm has valuable databases that could be hacked and it can invest in risk management to decrease the probability of being hacked, $p \in [0,1]$. If hacked, the firm loses $CH > 0$, which, for simplicity, is a fixed and known amount. Consequently, the expected cost of being hacked is equal to $p \times CH$.

The cost of maintaining a risk management program to keep the probability of being hacked at p is equal to $Q(p)$, which is a decreasing ($Q' < 0$) and convex ($Q'' > 0$) function of p with $\lim_{p \rightarrow 0} Q(p) = \infty$. Intuitively, it is costlier to maintain a lower probability of being hacked and the marginal cost of improving risk management becomes prohibitively expensive as the probability of being hacked gets closer to zero, so that it is effectively impossible to fully eliminate the risk of being hacked.

To determine the optimal investment in risk management related to hacking, management trades off the expected cost of being hacked with the cost of risk management. Optimally, the firm invests in risk management up to the point where the probability of being hacked is such that $Q' = -CH$. For concreteness, it is useful to use a simple functional form for $Q(p)$. We set $Q(p) = A/p$ with $0 < A < CH$, which implies that the firm chooses to invest in risk management so that $p^* = \left(\frac{A}{CH}\right)^{1/2}$. It follows that the probability of being hacked is negatively related to the fixed cost of a cyberattack (i.e., CH). Figure 1 shows how the probability p of being hacked is determined given the cost of investing in risk management.

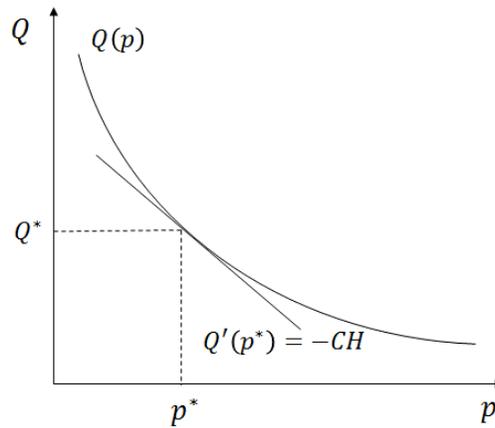


Figure 1. Optimal choice of investment in risk management and resulting probability of being hacked

We now analyze the implications of an attack. Consider a risk-neutral firm that knows that the cost of an attack is CH and the cost of risk management as a function of the probability of an attack is $Q(p)$. Suppose that the firm is hacked but the attack conveys no information about the loss distribution of being hacked, so that the expected loss net of risk management costs remains at $p^*CH - Q(p^*)$, where p^* is the probability of being hacked that results from the firm's choice of investment in risk management. Note that, with this assumption, customers of the firm know the probability p^* before the attack and do not change their assessment of p^* after the attack. These customers were willing to deal with the firm when they knew that the probability of the firm being hacked was p^* and this probability has not changed, so their willingness of dealing with the firm has not changed. In this case, being hacked is equivalent to a reduction in the value

of the firm as it will have out-of-pocket costs as a result of the cyberattack. As long as these costs do not make the firm financially constrained, the cyberattack has no implications beyond the sunk cost resulting from the attack. If the firm had good growth opportunities before the attack, it still has these opportunities and thus should take advantage of them. If the attack worsens financial constraints or makes the firm financially constrained, it will not be able to put itself back in the situation it was in before the attack. As a result, it will have to change its policies to reflect its financially constrained state. Such a firm might, for instance, have to cut investment to make cash available to deal with the consequences of the attack.

Alternatively, firms or their customers learn from the cyberattack. First, customers could infer that the probability of an attack was higher than they thought. This could be because they thought risk management would be more effective. In this case, customers' demand for the firm's products will fall. Customers could also infer that the firm is generally willing to take risks that could be costly for them or is managing its risks more poorly than anticipated. This could reduce demand further. Second, management could infer that the probability of an attack is higher than they thought or that the costs of an attack are higher than they thought. Such an outcome could arise, for instance, because the attack reveals defensive weaknesses that the firm is not aware of or that the firm is too optimistic in its assessment that defensive weaknesses would not be discovered by outsiders. In this case, the attack would lead the firm to make further investments to decrease the risk of an attack, to invest more in risk management, and to become less willing to take risks generally. The firm would have a similar response if the attack leads it to develop a worse assessment of its risk exposures and its ability to manage risk in general. Financially constrained firms might not be able to make some investments and might have to cut back on capital expenditures, for instance, to release resources to cope with the aftermath of the attack.

The analysis so far assumes that customers and managers are fully and equally informed and rational. It is well-known in the behavioral literature that individuals can ignore or underestimate risks (Kahneman and Tversky (1972)). Recent work in finance further shows the possibility for some low risk events to be neglected (e.g., Gennaioli, Shleifer, and Vishny (2015)). When such risks manifest themselves, a reassessment of the distribution of risks takes place. As a result, when an attack occurs, it leads customers

and/or managers to reassess the importance of these risks. It is then possible for customers and/or managers to overreact to an attack in the sense that they might conclude that the probability of an attack is much higher than it actually is due to the availability heuristic (Tversky and Kahneman (1973)).

Consider a firm with value that is a concave function of future profits, so that greater volatility in profits keeping the mean constant decreases the value of the firm. For such a firm, there is value to risk management that decreases the volatility of profits and there exists an optimal level of volatility of profits given the cost of risk management (see, for instance, Smith and Stulz (1985) and Froot, Scharfstein, and Stein (1993)). If a particular risk is discovered to be higher than anticipated, this firm will choose to reduce risk generally to bring its level of risk back to the optimal level. Hence, a firm that discovers that the risk of hacking is higher than expected is likely to make risk management investments to reduce risk along other dimensions.

These theoretical arguments lead to the following hypotheses:

Hypothesis 1 (no learning case). In this case, the attack has no impact on future activities of the firm if the firm is not financially constrained except for activities that raise funds to offset the loss resulting directly from the attack. The attack itself results in a loss of value of the firm's securities. The impact of the attack is higher if the firm is financially constrained as, in that case, the attack also changes the firm's investment and financial policies and has a larger impact on the firm's securities.

Hypothesis 2 (learning case). In this case, if customers learn that the probability of an attack is higher than they expected, sales growth falls, but in response managers will increase investment in risk management, which will reduce the decrease in sales growth. If managers learn that the cost of an attack is higher than anticipated or that the probability of an attack is higher than anticipated for a given investment in risk management, the firm will invest more to reduce the risk of an attack, reduce its risk-taking, and invest more in risk management.

III. Sample

To construct our sample of cyberattacks, we first start with all data breach incidents (6,328 incidents) covered in the PRC database over the period of 2005 to 2017.⁹ We use the PRC database since firms are required to disclose data breaches to affected persons in a timely manner under the State Security Breach Notification Laws. In Appendix A, we discuss these State Security Breach Notification Laws and other regulations that govern firms' disclosure requirements for data breaches, such as the Securities and Exchange Commission (SEC) Cybersecurity Disclosure Guidance that requires publicly traded firms to disclose "materially important" cyber incidents in a Form 8-K filing and the Privacy Rule of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) that requires firms to notify breaches of unsecured protected health information to the Secretary of the U.S. Department of Health and Human Services. We delete incidents on governments, educational institutions, and non-profit organizations, resulting in a sample of 4,769 incidents on privately held and publicly listed firms. We then include only incidents in which a firm lost personal information by hacking or malware-electronic entry by an outside party (1,580 incidents). Next, we manually match organization names reported in the PRC database with firm names listed in Compustat and the Center for Research in Securities Prices (CRSP). When attacked firms are unlisted subsidiaries of listed firms, we consider cyberattacks as having occurred in their listed parent firms. If we cannot match organization names recorded in the PRC database with firm names in Compustat and CRSP, we search Capital IQ corporate profiles and other sources including company websites and *Factiva* to ensure the accuracy of their names for proper matching. We restrict the sample to

⁹ We obtain the data from the PRC's website, <http://www.privacyrights.org/data-breach>, which are downloaded on July 10, 2015 for the 2005-2014 sample period and on April 14, 2018 for the later sample period. Established to protect individuals' privacy, PRC, a nonprofit consumer and advocacy organization, located in San Diego, California, collects information about breach events from government agencies and verifiable news sources, and publishes the chronology of reported breach events involving loss of personally identifiable information that can be used to identify an individual in context (e.g., social security numbers, bank account information, emails, driver license numbers, and medical information) in the U.S. starting from 2005. The PRC classifies the attacks with the loss of personally identifiable information into breaches that result in financial information loss (e.g., loss of social security numbers and financial information such as credit card information) and others that result in no financial information loss (i.e., loss of driver license numbers and medical information). However, the PRC does not provide such a classification in recent years. Thus, we obtain the information after 2014 by manually searching event descriptions in the PRC database and news articles from *Factiva*. Although the PRC database also includes certain cyberattack incidents that do not involve the loss of personal information, we exclude these incidents from our sample to minimize the self-selection bias because they are not subject to cyberattack notification laws and firms may not have an obligation to disclose them. See also <https://www.privacyrights.org/data-breach-FAQ> for a detailed description of the data provided by PRC.

attacked firms with financial and stock return data available in Compustat and CRSP, respectively. We require the sample firms to be listed on the New York Stock Exchange, the American Stock Exchange, or Nasdaq. These procedures yield a final sample of 307 cyberattacks for 224 unique firms, of which 163 are attacks on parents firms and 144 are attacks on subsidiaries.¹⁰ Of 224 attacked firms, 51 firms (22.8%) experience multiple cyberattacks during our sample period. In our sample, 73.9% of the reported cyberattacks involve financial information loss and the remaining 26.1% involve no financial information loss.

Table I presents a chronological distribution of the 307 cyberattacks by industry (SIC two-digit codes) and year. We find a generally increasing trend in the number of cyberattacks occurring over time: only four attacks occurred in 2005, in contrast to 46 in 2017. We also find that industries in which cyberattacks occur most frequently are service industries (31.27%), followed by finance (23.45%), manufacturing (17.59%) and wholesale trade and retail trade industries (15.96%), which suggests that firms that deal with a large number of customers are more likely to experience a cyberattack.

IV. Likelihood of Experiencing Cyberattacks

To examine firm and industry characteristics that drive cyberattack incidents, we first compare the characteristics of firms that were successfully attacked, which we call targets, with those of firms that were not attacked successfully, which we call non-targets. Note that a non-target can have been attacked, but the

¹⁰ As discussed in Appendix A, the PRC database does not cover all cyberattack incidents of publicly listed firms in the U.S. due to the following two reasons. First, although most states have legislated state cyberattack notification laws by 2009, which require firms operating in the state to notify affected residents about cyberattack incidents, three states (i.e., Alabama, New Mexico, and South Dakota) had no such laws for the whole sample period. Second, even for incidents that are subject to state cyberattack notification laws, many states do not have legislations that require the state government to collect data on cyberattack incidents and disclose the relevant information. Thus, it is possible that our sample underestimates the true extent of cyberattacks that affect publicly listed firms in the U.S. To check the representativeness of our sample, we independently search *Factiva* to locate news articles reporting cyberattack incidents in 2012 alone and compare the incidents reported by news media with those collected by the PRC database in 2012. We use the following keywords to locate the articles on cyberattack events in *Factiva*: “hacking,” “hacked,” “malware,” “spyware,” “cyber attack,” and cyberattack.” We restrict news sources to major wires including Dow Jones Newswires, Major News and Business Sources, Press Release Wires, Reuters Newswires, and The Wall Street Journal-All sources. We find that 18 incidents are covered in news media, of which 17 are included in the PRC database. The remaining one does not involve any loss of personal information and thus is not covered in the PRC database. Thus, it appears that the PRC database covers most of major cyberattack incidents.

attack was not successful. No data is available on unsuccessful attacks. As we focus only on cyberattack incidents that involve the loss of personal information subject to cyberattack notification laws, the sample used in this analysis represents the population of successful attacks where targets follow existing disclosure requirements. When a firm experiences multiple cyberattacks in a given fiscal year, we treat all these multiple attacks as a single attack in that year, so the sample size reduces to 259 from 307. Table II presents summary statistics for 259 firm-year observations with cyberattack incidents and 54,717 firm-year observations without cyberattack incidents covered in Compustat. It follows that the unconditional probability of a cyberattack in a given year for a firm in our sample is extremely low, as it is 0.47%. We winsorize all continuous variables at the 1st and 99th percentiles to mitigate the impact of outliers on our analysis.

Focusing on firm-level characteristics, we find that compared to firms experiencing no cyberattack, those experiencing cyberattacks are larger and older, and have a larger presence among *Fortune* 500 companies. These findings indicate that targets in our sample are more visible firms than non-target firms. Targets are also more profitable (higher ROA) and less risky (lower stock return volatility), have higher future growth opportunities (higher Tobin's q), higher leverage, and higher asset intangibility, and invest less in capital expenditures and R&D activities. Importantly, few targets are financially constrained. We report results using the index of Whited and Wu (2006), but results are similar with other indices. Using BoardEx board committee-level data, we also find that the proportion of firms having a risk committee on the board is higher for targets than for non-targets.¹¹ We consider a board having a risk committee if the name of its committee includes "risk" (e.g., Enterprise Risk Management Committee, Risk Management Committee, Audit and Risk Committee, and Governance, Nominating, and Risk Oversight Committee). Turning to industry-specific characteristics, we find that cyberattacks are more prevalent among firms

¹¹ When we exclude firms in finance industries (SIC 6000-6999) from the sample, we find the difference in the proportion of firms having a risk committee on the board between targets and non-targets (0.024 compared to 0.022) is insignificant. Thus, the difference in the existence of a risk committee between these two groups of firms reported in Table II is largely driven by firms in finance industries.

operating in industries in which product market competition is less intense (measured by Herfindahl index and product uniqueness).

We turn next to a more direct examination of the likelihood of firms being targets. We use the data panel from Table II as the sample. Table III reports results of estimates of probit regressions in which the dependent variable is an indicator that takes value equal to one if a firm experiences a cyberattack in a given year, and zero otherwise.¹² We include several firm- and industry-level characteristics reported in Table II as the explanatory variables that are measured one year before the attack. The only exception is Tobin's q that is measured two years before the attack since we find that it is highly correlated with past stock performance. Using the lagged value of Tobin's q helps address the correlation issue since Tobin's q is directly affected by returns. In Regression (1), we include only firm-level characteristics as determinants. We also control for year and industry fixed effects (measured by two-digit SIC codes). We find that firms with higher visibility (measured by firm size, *Fortune* 500 membership, and institutional block ownership), higher valuations as measured by Tobin's q , higher ROA, higher asset tangibility, and fewer financial constraints are more likely to be targets of a cyberattack. In Regression (2), we add to Regression (1) an indicator for whether the firm has a risk committee (*Risk committee*), measured using the board committee information on BoardEx as discussed above. We control for the number of board committees in the regression. We see that firms with a risk committee are less likely to be targets. The sample is smaller as we require firms to have data available through BoardEx. With this smaller sample, we also find that younger and less leveraged firms are more likely to be targets. Though we do not report the results, we also estimate the regressions by adding corporate governance characteristics such as CEO-chair duality, the proportion of outside directors on the board, and board size to examine whether the quality of corporate governance can predict the likelihood of cyberattack incidents. We find that none of these variables is

¹² We do not use hazard models in estimating the regressions in Table III due to the possibility of doubly censored data (i.e., the existence of multiple events for the same firm) in the analysis. Our sample may also not satisfy the assumption of non-informative censoring, the assumption that the mechanisms giving rise to censoring of the sample should not be related to the probability of an event occurring (Lagakos (1979)). For example, in our study, firms that are censored are unlikely to have the same probability of experiencing a subsequent event as firms that experience no cyberattacks.

significant. This result is in contrast to that of Chernobai, Jorion, and Yu (2011) who show that good corporate governance plays an important role in reducing operational risk at U.S. financial institutions, suggesting that either their results are specific to the financial industry or are specific to operational risks in general but not to cyber risks.

In Regression (3), we add industry variables that capture industry competition (Industry Herfindahl index and an indicator for unique industry) and future growth opportunities (industry Tobin's q). We find that cyberattacks are more likely in industries that face less intense product market competition (i.e., industries with a higher Herfindahl index and more unique products) and industries with higher growth opportunities.

In Regression (4), we replace industry characteristics in Regression (3) with five industry indicators defined using the first two-digit SIC codes and omit the manufacturing industry as a reference group to examine whether cyberattacks are more likely in certain industries controlling for firm characteristics.¹³ We find that among the major industries, cyberattacks are more likely in service industries, wholesale trade and retail trade industries, and transportation and communications industries. The coefficient on finance industries, however, is not significant. Hence, controlling for firm characteristics, it is not just the fact that a firm deals with large numbers of customers that makes an attack more likely.

Overall, the results in this section suggest that cyberattacks are more likely to occur in firms that are more visible, with greater valuations, more intangible assets, without a board risk committee, and in less competitive industries. Firms that are successfully targeted seem to rely more on customer personal information in doing business.

¹³ In this regression, we exclude firms operating in three industries (agriculture, forestry, and fisheries industries, mineral and construction industries, and electric, gas, and sanitary services industries) in which the frequency of cyberattacks is too low (only one or three) during our sample period.

V. Impact of Cyberattacks on Shareholder Wealth

In this section, we investigate the shareholder wealth impact of cyberattacks using an event study. To identify cyberattack announcement dates, we search news articles reported in *Factiva* for the 188 attacks we identify. We also search *Factiva* for major confounding corporate events (e.g., announcements of mergers and acquisitions, earnings, and security issuance) within one trading day before and after the announcement and exclude observations associated with such news. Of 188 incidents, we are able to find 165 uncontaminated events in which news articles report cyberattacks and data on stock returns are not missing in CRSP. We use the date when a news article reporting the cyberattack appears in *Factiva* for the first time as the initial public announcement date. The abnormal stock returns are calculated using the market model, the Fama-French (1993) three-factor model, and the Fama-French-Carhart (Carhart (1997)) four-factor model, respectively. The market model parameters are estimated using 220 trading days of return data beginning 280 days before and ending 61 days before the breach announcement, using either the value-weighted or the equally weighted CRSP index return as a proxy for the market return. The three factors used in the Fama-French (1993) three-factor model are the CRSP value-weighted index, SMB (daily return difference between the returns on small and large size portfolios), and HML (daily return difference between the returns on high and low book-to-market-ratio portfolios). The four factors used in the Fama-French-Carhart (Carhart (1997)) four-factor model are the CRSP value-weighted index, SMB, HML, and UMD (daily return difference between the returns on high and low prior return portfolios). Daily abnormal stock returns are cumulated to obtain the cumulative abnormal return (CAR) from day t_1 before the breach announcement date to day t_2 after the breach announcement date.

Panel A of Table IV reports the mean and median CARs for various event windows. The mean CAR ($-1, 1$), CAR ($-2, 2$), and CAR ($-5, 5$) computed using the market model and the CRSP value-weighted index return are -0.84% , -1.10% , and -1.10% , respectively, all of which are significant. The corresponding median CARs are -0.52% , -0.81% , and -1.36% , all of which are also significant. The results using the CRSP equally weighted index return and those using the Fama-French (1993) three-factor model and the Fama-French-Carhart (Carhart (1997)) four-factor model are similar.

In Panel B of Table IV, we examine whether the stock-price reaction differs when personal financial information is stolen. We see that there is a highly significant difference in the stock-price reaction between cyberattacks involving financial information loss and the other cyberattacks. The average CAR (-1, 1) is -1.09% when there is financial information loss and an insignificant -0.23% when there is none. Similarly, the corresponding average CARs (-2, 2) for cyberattacks with and without financial information loss are -1.46% and -0.20%, respectively. The difference is significant at the 10% level. Tests for the significance of median CARs using a non-parametric Wilcoxon signed-rank test show a similar pattern.

In untabulated tests, to examine whether the market reaction to cyberattacks worsens over time, we also divide our sample into two sub-periods, the early sub-period from 2005 to June 2011 and the late sub-period from July 2011 to 2017, and examine whether abnormal returns differ between these two sub-periods. We find that the mean (median) CAR (-1, +1) for the early sub-period is -1.365 (-0.808) and the corresponding CAR (-1, +1) for the late sub-period is -0.649 (-0.458), both of which are significant. The difference in mean (median) CARs (-1, +1) between the two sub-periods is insignificant.

In Panel C, we investigate the determinants of the shareholder wealth impact of cyberattacks using ordinary least squares (OLS) regressions in which the dependent variable is CAR (-1, 1). All regressions use year and industry fixed effects (two-digit SIC codes) except for Regressions (3) and (4). We use as explanatory variables firm size, log (firm age), ROA, leverage, sales growth, Tobin's q , and institutional block ownership. We also include an indicator that takes value equal to one if a firm's Whited and Wu's (2006) index (WW index) is above the top tercile in a given year, and zero otherwise, an indicator that takes the value one if a cyberattack involves financial information loss, and zero otherwise (*Financial information loss*), and an indicator that takes value equal to one if a firm experiences another cyberattack incident within one year of the previous cyberattack, and zero otherwise (*Repeated cyberattacks within one year*).

In Regression (1), we include only *Financial information loss* in addition to year and industry fixed effects.¹⁴ We find that the coefficient on *Financial information loss* is negative and significant at the 1%

¹⁴ Although the PRC provides the information about the number of records breached, we do not use such information in our analyses. First, about a half of our sample observations used in our event study analysis have missing values on

level. The coefficient of -0.018 suggests that cyberattacks that involve the loss of financial information lead to a 1.8 percentage points lower CAR $(-1, 1)$ than those without such information loss. With a mean market value of about \$58.93 billion for our sample firms, the coefficient estimate of -0.018 suggests that, all else equal, cyberattacks that result in financial information loss result in an average value loss of more than \$1.06 billion for the attacked firms than those that do not result in financial information loss.

In Regression (2), we add *Repeated cyberattacks within one year* and firm characteristics as additional explanatory variables. The coefficient on *Repeated cyberattacks within one year* is -0.025 and significant at the 10% level. The coefficient on *Financial information loss* is unchanged. It follows that repeated attacks within one year involving financial information loss yield a stock-price reaction worse by 4.3 percentage points than a first-time attack involving no information loss. Thus, firms experiencing repeated cyberattacks have a more significant negative valuation effect than those experiencing a single cyberattack. We also find that the market reaction is more negative when target firms are older and have higher leverage. The coefficient on the indicator variable for financially constrained firms is insignificant.

In Regression (3), we add industry characteristics and find that the stock price reaction is not affected by the degree of competition in an industry or by the uniqueness of industry products. However, firms in industries with better growth opportunities are more adversely affected by a cyberattack.

In Regression (4), as in Regression (4) of Table III, we replace industry characteristics used in Regression (3) with five industry indicators identified according to the first two-digit SIC codes and omit the manufacturing industries. We do not find that the impact of attacks is worse for any particular industry.

In Regression (5), we examine whether board oversight of firm risk affects the impact of cyberattacks on announcement returns. To capture board oversight of firm risk, we search a firm's 10-K and Def14A SEC filings.¹⁵ Specifically, we define *Board attention to risk management* as an indicator that takes value

the number of records breached. Second, the units of the number of records breached are not standardized and vary by incidents.

¹⁵ In Table III, we use BoardEx to define *Risk committee* for a large sample of firm-year observations covered in Compustat. Since BoardEx provides only the names of board committees, we identify the existence of a risk committee on the board by checking whether the name of a board committee includes "risk." However, we find that some board committees whose names do not include "risk" still play an important role in firms' risk oversight. For example, eBay

equal to one if a specific board committee (e.g., Enterprise-Wide Risk Management Committee, Risk Committee, Audit and Risk committee, and Audit Committee that is responsible for risk oversight) or the board as a whole explicitly monitors firm-wide risks and risk management, and zero otherwise. We find that firms without board oversight of risk management experience a worse stock-price reaction by four percentage points than those with board oversight of risk management.

In Regression (6), we examine whether the market reaction to a cyberattack announcement is affected by the existence of a data breach notification law, which would affect managers' incentives to disclose the incidents. For example, managers of targets that are not subject to the state-level mandatory disclosure requirements are likely to have greater incentives to withhold the bad news, which may cause more negative announcement returns than those for incidents without information withholdings. To test this conjecture, we add *State law*, an indicator that takes value equal to one if a firm is headquartered in a state in which a data breach notification law is effective in a given year, and zero otherwise, and find that its coefficient is negative and insignificant. However, it should be noted that, as discussed in Appendix A, a firm is required to disclose a breach based upon the residency of the affected person, not based upon the location of the breach. Given that a firm's affected persons (for instance, customers) do not necessarily reside in its headquarters state, this result should be interpreted with caution.

Next, we directly examine whether a firm's delay of discovery and reporting about its cyberattack affects its announcement return. To address this issue, we manually collect the information about the breach date and the date in which the data breach was discovered by the target or a third party by searching *Factiva*, breach reports disclosed by the state Attorney General's Offices, and cyber security expert blogs such as Krebs on Security.¹⁶ Using these dates, together with the announcement date obtained from *Factiva*, we

states in its 2016 proxy statement that "While the board is ultimately responsible for risk oversight at eBay, the board has delegated to the Audit Committee the primary responsibility for the oversight of risks facing our businesses." Thus, using BoardEx data and focusing on board committee names alone does not allow us to accurately capture firms' risk oversight at the board level in the case of firms such as eBay. To overcome this limitation of using BoardEx in identifying board oversight of firm risk, we manually collect the data on firm's risk oversight by carefully reading 10-K and Def14A SEC filings for the relatively small sample used in Table IV.

¹⁶ <https://krebsonsecurity.com>

then construct two variables: 1) *Delay of discovery*, which is measured by the number of days from the occurrence of the breach to the discovery of the breach by the firm and 2) *Delay of reporting*, which is measured as the number of days from a firm's discovery of the breach to the first media reporting. We use *Delay of discovery* to capture the extent to which the firm finds it difficult to discover a security breach caused by a cyberattack and *Delay of reporting* to capture the firm's reporting delay of its incident. Appendix B presents summary statistics for these two variables. Because of limited information available in public sources and the difficulty to judge the exact timing of each event, the sample used in Appendix B is very small. We find that the average (median) number of days from the occurrence to discovery is 47.2 (14.5) for a sample of 40 firms with the information available. We also find that the average number of days from the discovery to the first media reporting is 16.2 for a sample of 67 firms with the information available. The Appendix also reports that the average number of days from a firm's discovery of the breach to its reporting to the state regulator (a firm's SEC 8-K filing) is 27.9 (19.3) days for a sample of 35 (12) firms with the information available.

We estimate regressions where we use information about the delay in discovery and the delay in reporting as key independent variables of interest. These regressions have to be treated with caution as the sample size falls drastically. In Regression (7), we examine how a firm's difficulty to discover the breach affects its announcement return by adding the natural logarithm of *Delay of discovery*. Given that the sample size used in the regression is very small, we replace two-digit SIC codes used to control for industry fixed effects with Fama-French five industry codes. We find the market reaction is more negative for cyberattacks in which target firms spent more time to uncover the breaches, suggesting that the firms' difficulty in detecting the attacks sends a bad signal to the market about the weakness of their internal controls and cyber defenses. Excluding year fixed effects from the regression does not change the result. In Regression (8), we examine how a firm's delay in reporting an attack affects its abnormal return by including the natural

logarithm of *Delay of reporting*. We find that the coefficient on this variable is negative. However, it is not significant, possibly due to the small sample size used in the regression.¹⁷

VI. Impact of Cyberattacks on Firm Performance, Risk, and Corporate Policies

A. Difference-in-differences Tests

To examine how cyberattacks affect firm performance, risk, and corporate policies, we perform difference-in-differences tests using firm-year observations three years before and three years after the attack. Since our difference-in-differences tests require three years of financial and stock return data after the attacks, we do not include cyberattack events that occurred after 2014 in these analyses. We consider only cyberattacks that result in financial information loss as our treatment sample since the analysis in Section V shows that the negative impact of cyberattacks on firm value is concentrated in such events. For firms that experience multiple cyberattacks during our sample period, we include only the first attack event. For each treatment firm, we then identify a control firm that does not experience cyberattacks using propensity-score matching. The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack in a given year, and zero otherwise) on firm size, stock performance, stock return volatility, leverage, and the existence of an institutional blockholder (indicator). We require both treated and matched firms to be in the same industry (measured by two-digit SIC codes) as cyberattacks are concentrated among certain industries as shown in the previous section. We also require treated and matched firms to be in the same fiscal year, so the control firm has an “artificial” cyberattack year even if it does not experience a cyberattack (Chan, Chen, and Chen (2013)). This approach allows us to perform difference-in-differences tests for the changes in performance, risk, and corporate policies surrounding the cyberattack. We then match, without replacement, a target with

¹⁷ For a subsample of 67 firms for which discovery dates are available, in untabulated tests, we compute the average market-adjusted buy-and-hold stock return (HPR) from the discovery date to one day before the media reporting date and find that it (0.002) is not significant, suggesting no information leakage prior to the attack announcements.

a non-target control firm that has the closest propensity score with a caliper of 0.1 and a common support range of 0.1 to 0.9 (Caliendo and Kopeinig (2008)).

Panel A of Table V presents descriptive statistics for a sample of 226 propensity-score matched sample firms (113 firms with a cyberattack that results in financial information loss and their 113 matching firms).¹⁸ We find no significant difference between targets and their matching non-targets, suggesting our matching approach identifies matching firms that are very similar to treatment firms.

We use the following difference-in-differences regression specification:

$$OP_{it} = \alpha + \beta Post_{it} \times Cyberattack_{it} + \gamma_t + \omega_i + \varepsilon_{it}, \quad (1)$$

where OP_{it} is operating performance for firm i at time t . We measure firm operating performance using four variables: ROA, ROE, cash flow/assets, and sales growth. In subsequent analyses, we replace OP with the variables that measure firm risk and corporate policies. $Post_{it}$ is an indicator that takes value equal to one for firm-years in the post-attack period (year t , year $t+1$, and year $t+2$), and zero for the pre-attack period (year $t-1$, year $t-2$, year $t-3$), where year t is the fiscal year in which a cyberattack occurs. $Cyberattack_{it}$ is an indicator that takes value equal to one if firm i at time t experiences a cyberattack, and zero if firm i at time t is a non-target control firm. Our key independent variable of interest is the interaction term between $Post$ and $Cyberattack$. We include industry (Fama-French 48 industries)-year-cohort fixed effects (γ_t) since the effects of cyberattacks that occur in a specific industry in recent years may be different from those that occur in the industry in earlier years due to the changing nature of cyberattacks over time. We include firm fixed effects (ω_i) to account for unobserved heterogeneity across firms and to allow the heterogeneity to vary across paired groups. Note that we do not control for time-varying firm-specific variables in the regression since these firm characteristics can be affected by cyberattacks and thus including them in the regression biases estimates of the interaction term between $Post$ and $Cyberattack$.

¹⁸ We find that nine (two) out of 113 (113) control (treatment) firms are delisted as a result of mergers or voluntary delisting within three years of cyberattacks. Delisting of two control firms are triggered by performance-related reasons (delisting codes 500, 505 to 588) (Shumway and Warther (1999)). Thus, survivorship bias is unlikely to be a concern for our matching sample.

In a separate regression, we also break down the interaction term between *Post* and *Cyberattack* into interaction terms for three subperiods in the post-attack period: $Year_t$, $Year_{t+1}$, and $Year_{t+2}$. In this regression, we include firm-specific variables as additional controls. The reason for including controls is that firm characteristics in years after the attack could affect operating performance in these years. Hence, the interpretation of the coefficient on the interaction term involving *Post* for year $t+1$, for instance, would be the impact of the attack at $t+1$ given how firm characteristics have evolved up to that year.¹⁹ The number of firm-year observations differs across the regressions depending on the availability of variables computed using Compustat, CRSP, and ExecuComp data.

B. Impact on Operating Performance

Panel B of Table V reports regression estimates using a firm's operating performance as the dependent variable. We find no significant impact of cyberattacks on ROA, ROE, and cash flow/assets but a significant negative impact on sales growth. The lack of significance of ROA, ROE, and cash flow/assets for the full sample may be due to the fact that the impact of cyberattacks on operating performance varies across firms and industries. We show in Panels C, D, and E of Table V that this heterogeneity across firm types and industries indeed matters to explain the impact of cyberattacks on operating performance. In Panel C, we divide the sample into two subgroups according to median firm size (total assets). We find that large firms experience a significant decrease in ROA, cash flow, and sales growth after the attacks. The decrease in sales growth is of 3.4 percentage points (Regression (7)), which is large compared to the average sales growth of 8 percent the year before the attack for the sample of targets. We see in Panel D that ROA and cash flow deteriorate significantly for firms in durable goods industries, which produce more unique products and impose higher liquidation costs on customers than other industries (Titman (1984)) following

¹⁹ In untabulated tests, we also divide the sample according to the sample median values of the Kaplan and Zingales' (1997) index, the Whited and Wu's (2006) index, and the S&P credit rating score, and whether the firm is a dividend payer in a given year and reestimate all the regressions in Tables V through X. We find no systematic evidence that firms' performance, financial health, or corporate policies in the post-attack periods are affected by extent to which they are financially constrained.

attacks. In Panel E, we find that sales growth falls by 5.4 percentage points following attacks for firms in retail industries. Hence, for subsamples of large firms, firms in durable goods manufacturing industries, and firms in retail industries, the negative impact of cyberattack on operating performance is more severe.

C. Impact on Financial Health

We next examine how cyberattacks affect a firm's financial health. We use four measures of financial health: Standard & Poor (S&P) credit rating, bankruptcy score, cash flow volatility, and net worth to total assets. Table VI reports estimates of OLS regressions in which the dependent variables are these four measures of financial health, respectively. Regressions (1) and (2) use S&P credit ratings as a measure of financial health. We convert alphabetical symbols of S&P domestic long-term issuer credit ratings from AAA+ to D into rating scale numbers (highest = 23, lowest =1) with higher numbers indicating better ratings. There are 503 firm-year observations (39.0%) with no credit rating available. We exclude these firms in estimating Regressions (1) and (2).²⁰ We find that the coefficient on the interaction term between *Post* and *Cyberattack* is negative and significant at the 10% level in Regression (1), suggesting that targets experience deteriorating credit ratings in the post-attack period. The average three-year impact is -0.325 which corresponds to one third of a rating notch. Focusing on each post-attack year separately (i.e., years t , $t+1$, and $t+2$) in Regression (2), we find that the decrease in credit rating is persistent for each of three years after the attack.

In Regressions (3) and (4), we use the bankruptcy score (Shumway (2001)) as a measure of financial health. We find that the coefficient on the interaction term between *Post* and *Cyberattack* is positive and significant at the 10% level in Regression (3) for the three-year average. The coefficient is also positive and significant for year $t+1$ in Regression (4), providing some evidence of an increase in bankruptcy probability.

²⁰ In untabulated tests, we assign a rating scale number of zero for firms with no credit rating available, include an indicator that takes the value one for these firms in Regressions (1) and (2), and then reestimate the regressions. We find that our results do not change.

Greater cash flow volatility increases the risk that the firm will be short of cash. Regressions (5) and (6) assess the impact of cyberattacks on cash flow volatility. Cash flow volatility is measured as the standard deviation of quarterly cash flows from operations that are available from the statement of cash flows (quarterly basic earnings per share before extraordinary items adjusted for stock splits) in a given fiscal year. We find that the coefficients on the interaction term between *Post* and *Cyberattack* are positive and significant in Regressions (5) and (6) except for $Year_{t+1}$, suggesting that targets experience a significant increase in cash flow volatility.

Finally, in Regressions (7) and (8), we assess the impact of cyberattacks on the ratio of net worth (stockholder equity) to total assets. A lower ratio of net worth to total assets means that the firm has less of a cushion to cope with adversity. We see a significant reduction in this ratio for targets after the attack.

D. Impact on Investment and Financial Policies

In this subsection, we investigate how cyberattacks affect firms' investment and financial policies. In Panel A of Table VII, we break down a firm's investment into three major components: capital expenditures, research and development (R&D) expenditures, and expenses related to acquisitions. We find no impact of cyberattacks on R&D expenditures and on expenses related to acquisitions. For capital expenditures, we find an insignificant impact in Regression (1). However, when we investigate the impact by year, we find a significant decrease in year t and in year $t+2$.

We next examine how firms' external financing activities are affected by cyberattacks in Panel B of Table VII. In Regressions (1) and (2), we first estimate the impact of a cyberattack on the firm's financing deficit. We find that the coefficient on the interaction term between *Post* and *Cyberattack* for the three-year average is insignificant in Regression (1) but positive and significant for year $t+1$ in Regression (2), providing weak evidence that a cyberattack increases a firm's financing deficit. Regressions (3) and (4) estimate the impact of a cyberattack on equity issuance. We see that firms do not attempt to reduce their financing deficit by issuing equity. However, the next two regressions, Regressions (5) and (6), show that a cyberattack leads targets to issue more debt than non-targets to make up their financing deficit.

In Panel C of Table VII, we examine how the cyberattack affects a firm's leverage and the composition of its debt. Regressions (1) and (2) use the total debt ratio as the dependent variable. Consistent with the results in the previous panel, we find that the coefficient on the interaction term between *Post* and *Cyberattack* for the three-year average after the attack is positive and significant at the 5% level in Regression (1). The coefficient estimate of 0.024 for the interaction term suggests that after the cyberattack, targets experience a significant increase in their leverage ratio of 2.4 percentage points. Given that the mean leverage ratio for the full sample is 22.3%, this increase corresponds roughly to a 10% increase in leverage. Regressions (3) and (4) show the impact of the cyberattack on the long-term debt ratio. In Regression (3), we find that the coefficient on the interaction term between *Post* and *Cyberattack* is a significant 0.028, suggesting that the increase in target firms' debt level mostly comes from an increase in long-term debt. When we divide the post-attack period into year t , year $t+1$, and year $t+2$ in Regression (4), we find an increase in long-term debt in all these three subperiods. In contrast, in Regressions (5) and (6), we find no impact of cyberattacks on the short-term debt ratio. Reflecting this increase in the long-term debt ratio in the post-attack period, Regressions (7) and (8) show that target firms' debt maturity (long-term debt / (debt in current liabilities + long-term debt)) increases significantly in the post-attack period. By lengthening the maturity of their debt, target firms reduce their exposure to rollover risk.

E. Risk Management Policies

Next, we examine how target firms change their risk management policies in the post-attack period. While attacked firms often announce an investment in updating their IT security systems and replacement of responsible executives such as the Chief Information Officer,²¹ little is known about whether and how a cyberattack affects a firm's overall risk management policies. We measure a firm's commitment to risk management at the board level using the same variable as that used in Table IV, *Board attention to risk management*. We also decompose this indicator into two different indicators to further examine the extent

²¹ For instance, Equifax announced the replacements of Chief Information Officer and Chief Security Officer eight days after its initial public announcement of cybersecurity incident on September 7, 2017.

to which a firm is committed to overhauling its risk management policy: *Risk oversight with committee*, which is an indicator that takes value equal to one if a board committee’s explicit duty involves ERM / firm-wide risk management oversight, and zero otherwise; and *Risk oversight without committee*, which is an indicator that takes value equal to one if a firm does not have any specific board risk committee but the board as a whole oversees ERM/firm-wide risk management, and zero otherwise.

Table VIII reports results of OLS regressions. In Regressions (1) and (2), we use *Board attention to risk management* as the dependent variable and find that targets’ boards are more likely to increase their attention to firm-wide risk management after the attack than non-targets by a significant 19 percentage point following attacks. In Regressions (3) and (4) and Regressions (5) and (6), we use *Risk oversight with committee* and *Risk oversight without committee*, respectively, to measure a different level of a firm’s commitment to risk management policies in the post-attack period. We find that our results in Regressions (1) and (2) mainly come from *Risk oversight with committee*.²²

In columns (7) and (8), we use a more restrictive definition of board attention to risk: *Existence of committee with risk name*, which is an indicator that takes value equal to one if the name of a firm’s board committee includes “risk” and its explicit duty involves oversight of firm-wide risk and risk management, and zero otherwise. We find that the results are similar to those in Regressions (3) and (4) that use *Risk oversight with committee* as the measure of board attention to risk.

F. Compensation Policies

A cyberattack could result in a drop in CEO compensation if the board believes that the CEO handled the risk management of an attack poorly or did a poor job in responding to the attack. If the attack leads to a reassessment of the firm’s risk exposures and risk appetite, we would also expect the board to change the CEO’s risk-taking incentives. Specifically, if the board finds the firm to be riskier than it thought or concludes that the firm’s risk appetite was too high, it would want to reduce the CEO’s risk-taking

²² We repeat our analysis in Table VIII after excluding firms in financial industries (SIC 6000-6999). We find that excluding financial firms does not change our results.

incentives by adjusting equity-based compensation such as by reducing option grants. A decrease in option grants reduces the sensitivity of CEO wealth to stock volatility (i.e., CEO vega) but it also reduces the sensitivity of CEO pay-performance sensitivity (i.e., CEO delta). Consequently, we would expect non-option share compensation to increase if the CEO receives fewer option grants to preserve the CEO's incentives to increase firm value. To test these predictions, we obtain information on CEO compensation for targets from ExecuComp. There are 88 firm-year observations in which CEO compensation data are available. We then use the same propensity score matching approach used earlier to create 88 matching non-target firm-year observations covered in ExecuComp.

The results for the effect of cyberattacks on CEO pay components are reported in Table IX. In addition to controlling for firm characteristics used in the previous regressions, we also control for various CEO characteristics such as CEO-chair duality, CEO age, and CEO tenure. In Regressions (1) and (2), we use $\log(1 + \text{CEO total pay})$ as the dependent variable. We find that CEO total pay does not significantly change in the post-attack period.²³ We then decompose CEO total pay into fixed salary, bonus, and equity-based compensation (options plus restricted stocks) and use the ratio of each of these component payments to CEO total pay as the dependent variables in the next six regressions. We find that the coefficients on the interaction term between *Post* and *Cyberattack*, $Year_t$, $Year_{t+1}$, and $Year_{t+2}$ are insignificant when we use the ratio of salary payments to CEO total pay as the dependent variable (Regressions (3) and (4)), while they are all negative and significant at the 1% level when we use the ratio of bonus payments to total pay as the dependent variable (Regressions (5) and (6)). The coefficient estimate of -0.050 for the interaction term between *Post* and *Cyberattack* in Regression (5) suggests that for the three years after the cyberattack, CEOs of targets receive significantly smaller amounts of bonus payments relative to their total pay by 5 percentage points. When we use the ratio of equity-based compensation to total pay as the dependent variable, the coefficients on the interaction term between *Post* and *Cyberattack*, $Year_t$, $Year_{t+1}$, and $Year_{t+2}$

²³ Consistent with our results, Larcker, Reiss, and Tayan (2017) report that executive pay of breached firms is almost never reduced.

are insignificant, suggesting that boards do not change the proportion of CEOs' equity-based compensation after a cyberattack (Regressions (7) and (8)).

As a further test of the effect of cyberattacks on equity-based compensation, we estimate Regressions (7) and (8) separately for restricted stock grants (Regressions (9) and (10)) and option awards (Regressions (11) and (12)). Prior studies show that stock options and restricted stocks do not share common features in influencing managers' risk-taking incentives. For example, Guay (1999), Datta et al. (2001), and Coles, Daniel, and Naveen (2006) show that stock options are used to encourage managers to take value-increasing risky projects and are effective at countering managerial risk aversion.²⁴ On the other hand, although restricted stocks, another form of equity-based pay, can provide managers with incentives to increase stock prices, they lack the convexity of options and hence their value does not increase with the firm's volatility in the same way as options (Smith and Stulz (1985), Bryan, Hwang, and Lilien (2000), Ryan and Wiggins (2002), Hayes, Lemmon, and Qiu (2012), Bakke et al., (2016)). Since restricted stocks expose risk-averse managers to the downside risk of the stocks, they are likely to make these managers more cautious.

We find that the proportion of restricted stock grants to CEO total pay increases significantly in the post-attack period, while the proportion of option awards to CEO total pay decreases significantly during the same period. For example, during the three years after the cyberattack, the proportion of restricted stock grants for targets on average increases by a significant 10.4 percentage point, while that of option grants declines by a significant 6.6 percentage point. Given that the level of post-attack CEO total pay is similar for targets and non-targets, these results suggest that target firms' boards adjust the components of equity-based compensation in the years after cyberattacks by replacing stock options with restricted stocks. The increased usage of restricted stock in place of stock options would decrease the CEO's incentives to take high risk projects. Table X shows that these changes in the post-attack compensation policy indeed lead to a significant decrease in CEO vega for target firms after the attacks.

²⁴ However, Milidonis and Stathopoulos (2014) show that stock options do not necessarily increase managers' risk-taking incentives when firms face high default risk due to their career concerns.

In untabulated tests, we examine the likelihood of post-attack CEO changes.²⁵ We identify CEO changes each year from ExecuComp. We find that the coefficients on the interaction term between *Post* and *Cyberattack*, $Year_t$, $Year_{t+1}$, and $Year_{t+2}$ are insignificant, suggesting that the likelihood of CEO turnover is not significantly higher in targets than in non-targets after the attack.

Overall, Tables IX and X show that, after the attack, the board decreases the CEO's risk-taking incentives, which is consistent with the hypothesis that cyberattacks lead the board to reassess the firm's risk exposures and risk appetite.

VII. Summary and Conclusion

In this paper, we investigate which firms are more likely to suffer from a cyberattack and how firms are affected by cyberattacks. We find that more visible firms such as larger firms and firms included in the *Fortune* 500 list, more highly valued firms, firms with more intangible assets, and firms with less board attention to risk management are more likely to be attacked. All else being equal, attacked firms in which customers' personal financial information is lost suffer a substantial loss in equity value that is larger by \$1.06 billion than the value loss of firms in which customers' personal financial information is not lost. Larger firms and firms in retail industries experience a drop in sales growth and firms in durable goods industries suffer a decline in ROA and cash flow in the post-attack period. We also find some evidence that firms reduce investment after an attack. Firms cope with the losses from the attack by raising long-term debt, so that their leverage increases and the maturity of their debt lengthens. In addition, we find that attacked firms are more likely to increase board oversight of firm risk. Finally, firms reduce the risk-taking incentives of their CEOs by decreasing compensation in stock options and increasing compensation in restricted stocks. We also find that firms cut CEO bonuses.

A cyberattack would not lead to a change in investment and compensation policies if it does not lead to a reassessment of the risk of the target firm and if the target firm is not financially constrained. It is rare

²⁵ Larcker, Reiss, and Tayan (2017) also find few cases where the CEO is replaced due to cybersecurity incidents.

for an attacked firm to be financially constrained. Yet, we document important changes in the structure of CEOs compensation and the importance of risk management. Such changes make sense for corporations if a cyberattack leads to a reassessment of firm risk and of the costs of adverse outcomes. Our evidence is consistent with the hypothesis that a cyberattack leads to a reassessment by the board of the firm's risk exposures and risk appetite.

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Table I
Distribution of Cyberattacks by Year and Industry

The table presents the chronological distribution of 307 successful cyberattacks against 224 distinct firms covered in Compustat over the period 2005 to 2017 by calendar year and industry (SIC two-digit codes). The percentages of cyberattacks occurred in a given year for each industry are reported in parentheses. The percentage of cyberattacks occurred in the whole industry during the sample period are reported in brackets.

Calendar year	Agriculture, forestry, fisheries (01-09)	Mineral, construction (10-17)	Manufacturing (20-39)	Transport, communications (40-48)	Electric, gas, and sanitary services (49)	Wholesale trade and retail trade (50-59)	Finance (60-69)	Service industries (70-89)	Total
2005	0 (0.00)	0 (0.00)	2 (3.70)	0 (0.00)	0 (0.00)	1 (2.04)	1 (1.39)	0 (0.00)	4
2006	0 (0.00)	0 (0.00)	0 (0.00)	1 (3.23)	0 (0.00)	3 (6.12)	4 (5.56)	0 (0.00)	8
2007	0 (0.00)	0 (0.00)	1 (1.85)	1 (3.23)	0 (0.00)	1 (2.04)	10 (13.89)	4 (4.17)	17
2008	0 (0.00)	0 (0.00)	2 (3.70)	1 (3.23)	0 (0.00)	2 (4.08)	3 (4.17)	1 (1.04)	9
2009	0 (0.00)	0 (0.00)	0 (0.00)	1 (3.23)	0 (0.00)	1 (2.04)	7 (9.72)	3 (3.13)	12
2010	0 (0.00)	0 (0.00)	2 (3.70)	1 (3.23)	0 (0.00)	6 (12.24)	6 (8.33)	1 (1.04)	16
2011	0 (0.00)	0 (0.00)	5 (9.26)	3 (9.68)	0 (0.00)	2 (4.08)	3 (4.17)	3 (3.13)	16
2012	0 (0.00)	2 (67.00)	6 (18.18)	2 (6.45)	0 (0.00)	3 (6.12)	5 (6.94)	12 (12.50)	30
2013	0 (0.00)	0 (0.00)	7 (12.96)	2 (6.45)	0 (0.00)	3 (6.12)	9 (12.50)	23 (23.96)	44
2014	1 (100.00)	0 (0.00)	8 (14.81)	3 (9.68)	1 (100.00)	7 (14.29)	2 (2.78)	10 (10.42)	32
2015	0 (0.00)	0 (0.00)	6 (11.11)	5 (16.13)	0 (0.00)	6 (12.24)	2 (2.78)	9 (9.38)	28
2016	0 (0.00)	0 (0.00)	5 (9.26)	6 (19.35)	0 (0.00)	6 (12.24)	10 (13.89)	18 (18.75)	45
2017	0 (0.00)	1 (33.00)	10 (18.52)	5 (16.13)	0 (0.00)	8 (16.33)	10 (13.89)	12 (12.50)	46
Total	1 (100.00) [0.33]	3 (100.00) [0.98]	54 (100.00) [17.59]	31 (100.00) [10.10]	1 (100.00) [0.33]	49 (100.00) [15.96]	72 (100.00) [23.45]	96 (100.00) [31.27]	307 [100.00]

Table II
Summary Statistics

The table shows summary statistics for a sample of 259 firm-year observations that experience a cyberattack in the following fiscal year (206 distinct firms) and the remaining 54,717 firm-year observations (7,835 distinct firms) that do not experience a cyberattack covered in Compustat over the period 2005 to 2017. Appendix C provides detailed descriptions of the construction of the variables. ***, **, and * denote that *t*-tests (Wilcoxon *z*-tests) for mean (median) differences in firm and industry characteristics between attacked and non-attacked firms are significant at the 1%, 5%, and 10% levels, respectively.

Variable	Firm-years followed by cyberattack (<i>N</i> = 259): A		Firm-years without cyberattack (<i>N</i> = 54,717): B		Test of difference (A - B)	
	Mean	Median	Mean	Median	Mean	Median
Total assets (\$ billion)	43.177	10.314	8.162	0.777	35.015***	9.537***
Firm age	27.471	21.000	20.751	15.000	6.720***	6.000***
Tobin's <i>q</i>	2.112	1.607	1.852	1.374	0.260***	0.233***
ROA	0.058	0.050	-0.017	0.023	0.075***	0.027***
Stock performance	0.003	-0.024	0.008	-0.039	-0.005	0.015
Sales growth	1.083	1.056	1.146	1.070	-0.063**	-0.014
Leverage	0.242	0.210	0.213	0.163	0.029**	0.047***
Stock return volatility	0.086	0.072	0.120	0.101	-0.034***	-0.029***
Financial constraint (indicator)	0.046	0.000	0.318	0.000	-0.272***	0.000***
R&D / assets	0.019	0.000	0.042	0.000	-0.023***	0.000***
CAPX / assets	0.035	0.025	0.044	0.024	-0.009**	0.001
Asset intangibility	0.831	0.890	0.772	0.876	0.059***	0.014**
Institutional block ownership (%)	10.656	5.300	12.672	6.980	-2.016**	-1.680**
<i>Fortune</i> 500 membership (indicator)	0.521	1.000	0.108	0.000	0.413***	1.000***
Risk committee (indicator)	0.082	0.000	0.054	0.000	0.028*	0.000*
Number of board committees	4.064	4.000	3.577	3.000	0.487***	1.000***
Industry Herfindahl index	0.074	0.040	0.059	0.037	0.015***	0.003***
Unique industry (indicator)	0.958	1.000	0.881	1.000	0.077***	0.000***
Industry Tobin's <i>q</i>	1.542	1.492	1.544	1.462	-0.002	0.030

Table III
Likelihood of Becoming Cyberattack Targets

The table presents estimates of probit regressions in which the dependent variable is an indicator that takes value equal to one if a firm experiences a cyberattack in a given year, and zero otherwise. The sample consists of 54,003 firm-year observations covered in Compustat over the period 2005 to 2017. All explanatory variables are measured one year before the attack except for Tobin's q that is measured two years before the attack. Appendix C provides detailed descriptions of the construction of the variables. P -values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustering at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

	Dependent variable = Cyberattack (indicator)			
	(1)	(2)	(3)	(4)
Firm size	0.203*** (0.000)	0.241*** (0.000)	0.165*** (0.000)	0.190*** (0.000)
Log (firm age)	-0.039 (0.380)	-0.121** (0.013)	-0.105** (0.011)	-0.054 (0.248)
Tobin's q_{t-1}	0.063*** (0.007)	0.043* (0.060)	0.081*** (0.000)	0.070*** (0.002)
ROA	0.843* (0.098)	0.531 (0.224)	0.855* (0.078)	0.900* (0.094)
Sales growth	-0.201* (0.055)	-0.172 (0.106)	-0.195** (0.029)	-0.198* (0.058)
Stock performance	-0.092 (0.316)	-0.099 (0.313)	-0.089 (0.308)	-0.100 (0.280)
Leverage	-0.292 (0.118)	-0.397** (0.035)	-0.089 (0.553)	-0.144 (0.342)
Financially constraint (indicator)	-0.186* (0.086)	-0.218* (0.059)	-0.363*** (0.003)	-0.249** (0.027)
Stock return volatility	-0.148 (0.810)	0.146 (0.819)	-0.114 (0.844)	-0.050 (0.935)
Institutional block ownership	0.004* (0.053)	0.003 (0.220)	0.005** (0.015)	0.004* (0.069)
R&D / assets	-0.058 (0.953)	-0.029 (0.977)	-0.562 (0.505)	-0.074 (0.932)
CAPX / assets	0.678 (0.495)	1.482 (0.120)	1.061 (0.203)	0.604 (0.506)
Asset intangibility	0.732*** (0.001)	0.710*** (0.003)	0.686*** (0.000)	0.622*** (0.003)
Fortune 500 (indicator)	0.337*** (0.000)	0.245*** (0.001)	0.396*** (0.000)	0.344*** (0.000)
Risk committee (indicator)		-0.412*** (0.002)		
Number of board committees		0.039 (0.131)		
Industry Herfindahl Index			0.879*** (0.000)	
Unique industry (indicator)			0.274** (0.019)	
Industry Tobin's q			0.155** (0.044)	
Wholesale trade and retail trade				0.490*** (0.000)
Finance				-0.003 (0.980)
Service industries				0.544*** (0.000)
Transportation and communications				0.383*** (0.002)
Year fixed effects	Y	Y	Y	Y
Industry fixed effects	Y	Y	N	N
Observations	45,906	40,442	54,003	48,369
Pseudo R^2	0.230	0.247	0.189	0.205

Table IV
Cumulative Abnormal Returns (CARs) for Firms around Cyberattack Announcement Dates

This table presents the mean and median cumulative abnormal returns (CARs) for firms around cyberattack announcement dates (Panel A), the comparison of mean and median CARs between firms experiencing cyberattacks that result in financial information loss and those firms experiencing cyberattacks that result in no financial information loss (Panel B), and estimates of ordinary least squares (OLS) regressions in which the dependent variable is the CAR from one day before to one day after the cyberattack announcement date (Panel C). The sample consists of 165 announcements (125 distinct firms) of cyberattacks over the period 2005 to 2017. The abnormal stock returns are calculated using the market model, Fama-French (1993) three-factor model, and the Fama-French-Carhart (Carhart (1997)) four-factor model, respectively. The market model parameters are estimated using 220 trading days of return data beginning 280 days before and ending 61 days before the breach announcements, using the CRSP value-weighted (equally weighted) return as a proxy for the market return. The daily abnormal stock returns are cumulated to obtain the CAR from day t_1 before the attack announcement date to day t_2 after the attack announcement date. The three factors used in Fama-French (1993) three-factor model are CRSP value-weighted index, SMB (daily return difference between the returns on small and large size portfolios), and HML (daily return difference between the returns on high and low book-to-market-ratio portfolios). The four factors used in the Fama-French-Carhart (Carhart (1997)) four-factor model are CRSP value-weighted index, SMB, HML, and UMD (daily return difference between the returns on high and low prior return portfolios). In Regressions (1)-(6) of Panel C, we include industry fixed effects using two-digit standard industry classification (SIC) codes. In Regressions (7) and (8) of Panel C, we replace two-digit SIC codes by Fama-French five industry codes. Appendix C provides detailed descriptions of the construction of the variables. In Panels A and B, the numbers in parentheses are p -values for t -tests and Wilcoxon signed-rank tests that the mean CAR and the median CAR are equal to zero, respectively. In Panel B, the numbers in brackets in the last two columns are p -values of the t -test for equality of mean CARs and p -values of the Wilcoxon z -test for equality of median CARs, respectively. In Panel C, P -values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustering at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Panel A. Univariate analysis

CARs (%)	Market model				Three and four factor models			
	Value-weighted		Equally weighted		Fama-French three-factor model		Fama-French-Carhart four-factor model	
	Mean	Median	Mean	Median	Mean	Median	Mean	Median
CAR (-1, 1)	-0.844*** (0.003)	-0.521*** (-3.658)	-0.794*** (0.006)	-0.571*** (-3.279)	-0.768*** (0.008)	-0.521*** (-3.190)	-0.750** (0.010)	-0.441*** (-3.123)
CAR (-2, 2)	-1.101*** (0.000)	-0.810*** (-3.660)	-1.001*** (0.002)	-0.768*** (-2.956)	-1.035*** (0.002)	-0.546*** (-3.138)	-1.055*** (0.001)	-0.511*** (-3.100)
CAR (-5, 5)	-1.099** (0.034)	-1.355*** (-2.594)	-1.240** (0.022)	-1.330*** (-2.646)	-1.066** (0.034)	-1.198** (-2.524)	-1.115** (0.027)	-0.990*** (-2.674)

Panel B. Comparison of CARs between cyberattacks with and without financial information loss

CARs (%)	Financial information loss (N=118): a		No financial information loss (N=47): b		Test of difference (a - b):	
	Mean	Median	Mean	Median	t -test	Wilcoxon z -test
CAR (-1, 1)	-1.087*** (0.003)	-0.529*** (-3.871)	-0.234 (0.526)	-0.311 (-0.646)	-0.853 [0.170]	-0.218 [1.383]
CAR (-2, 2)	-1.458*** (0.000)	-1.136*** (-3.987)	-0.204 (0.615)	-0.296 (-0.381)	-1.254* [0.069]	-0.840** [2.072]
CAR (-5, 5)	-1.585** (0.020)	-1.484*** (-2.861)	0.119 (0.840)	-0.808 (-0.138)	-1.704 [0.134]	-0.676 [1.589]

Panel C: OLS regressions of CARs (-1, 1)

Independent variable	CAR (-1, +1)							
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Financial information loss (indicator)	-0.018** (0.018)	-0.018** (0.038)	-0.014** (0.035)	-0.012* (0.077)	-0.017* (0.063)	-0.017* (0.055)	-0.047** (0.045)	-0.027 (0.161)
Repeated cyberattacks within one year (indicator)		-0.025* (0.071)	-0.018 (0.113)	-0.018 (0.131)	-0.024 (0.161)	-0.025 (0.143)	-0.021 (0.398)	-0.037* (0.088)
Board attention to risk management (indicator)					0.040* (0.083)			
State law (indicator)						-0.016 (0.302)		

Delay of discovery						-0.007*	
						(0.088)	
Delay of reporting							0.001
							(0.855)
Industry Herfindahl Index		0.030					
		(0.363)					
Unique industry (indicator)		0.003					
		(0.832)					
Industry Tobin's q		-0.015**					
		(0.041)					
Transportation and communications industry (indicator)			-0.002				
			(0.821)				
Wholesale trade and retail trade industry (indicator)			0.011				
			(0.225)				
Finance industry (indicator)			-0.001				
			(0.905)				
Service industry (indicator)			-0.005				
			(0.619)				
Firm size	0.002	0.002	0.002	0.001	0.002	0.008	0.008*
	(0.570)	(0.477)	(0.311)	(0.840)	(0.623)	(0.228)	(0.053)
Log (firm age)	-0.013*	-0.012**	-0.014**	-0.014*	-0.013	-0.036***	-0.031***
	(0.052)	(0.023)	(0.013)	(0.067)	(0.101)	(0.005)	(0.005)
ROA	0.003	0.036	0.041	0.028	0.018	0.068	0.072
	(0.965)	(0.439)	(0.409)	(0.689)	(0.813)	(0.286)	(0.305)
Leverage	-0.027*	-0.015	-0.014	-0.034**	-0.030**	-0.055	-0.026
	(0.053)	(0.118)	(0.161)	(0.024)	(0.045)	(0.162)	(0.309)
Financial constraint (indicator)	-0.000	-0.001	-0.003	-0.000	0.001	-0.008	-0.009
	(0.966)	(0.898)	(0.749)	(0.984)	(0.912)	(0.736)	(0.646)
Sales growth	-0.025	-0.012	-0.017	-0.026	-0.021	-0.068	-0.048
	(0.260)	(0.448)	(0.350)	(0.330)	(0.425)	(0.234)	(0.247)
Tobin's q	0.000	0.000	-0.001	-0.001	-0.000	0.005	-0.001
	(0.941)	(0.970)	(0.527)	(0.803)	(0.878)	(0.369)	(0.839)
Institutional block ownership	-0.000	-0.000	-0.000	-0.000	-0.000	-0.000	0.000
	(0.328)	(0.298)	(0.566)	(0.856)	(0.630)	(0.675)	(0.848)
Year fixed effects	Y	Y	Y	Y	Y	Y	Y
Industry fixed effects	Y	Y	N	N	Y	Y	Y
Observations	165	165	165	162	149	151	40
Adj. R^2	-0.095	-0.039	0.053	0.028	-0.027	-0.057	0.257
							0.232

Table V
Effects of Cyberattacks on Firms' Operating Performance

This table presents descriptive statistics for treated firms that experience a cyberattack involving financial information loss over the period 2005 to 2015 and control firms that do not experience a cyberattack over the same period (Panel A) and estimates of ordinary least squares (OLS) regressions in which the dependent variables are firm performance (Panels B-E). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, stock return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. The sample consists of 1,291 firm-year observations (113 treated firms that experience a cyberattack involving financial information loss and 113 control firms that do not experience a cyberattack). *Post* is an indicator that takes value equal to one for post-attack period (year t , year $t+1$, and year $t+2$), and zero for pre-attack period (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustered at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Panel A. Descriptive statistics for propensity-score matched sample firms

Variable	Treatment firms with a cyberattack (N=113): a		Control firms without a cyberattack (N=113): b		Test of difference (a - b): <i>p</i> -value	
	Mean	Median	Mean	Median	<i>t</i> -test	Wilcoxon <i>z</i> -test
Firm size	9.340	9.371	9.304	9.136	0.90	0.98
Stock performance	-0.042	-0.035	-0.002	-0.016	0.29	0.45
Stock return volatility	0.088	0.074	0.087	0.073	0.94	0.67
Leverage	0.216	0.163	0.221	0.179	0.85	0.76
Institutional blockholder (indicator)	0.537	0.670	0.574	0.698	0.42	0.49

Panel B. Effects of cyberattacks on firm performance

Independent variable	ROA		ROE		Cash flow / assets		Sales growth	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) × Cyberattack (indicator)	-0.006 (0.180)		-0.021 (0.188)		-0.003 (0.512)		-0.032* (0.067)	
Year t		-0.005 (0.326)		-0.019 (0.378)		-0.003 (0.527)		-0.021 (0.223)
Year $t+1$		-0.003 (0.631)		-0.016 (0.500)		0.001 (0.860)		-0.014 (0.640)
Year $t+2$		-0.003 (0.687)		-0.013 (0.640)		0.003 (0.738)		-0.015 (0.645)
Firm size		-0.020** (0.048)		-0.036 (0.399)		-0.027** (0.029)		-0.065 (0.201)
Leverage		0.021 (0.544)		0.096 (0.242)		0.048 (0.150)		0.076 (0.484)
Tobin's q		0.021*** (0.000)		0.012* (0.083)		0.023*** (0.000)		0.064*** (0.000)
Stock return volatility		-0.030 (0.396)		0.015 (0.906)		-0.017 (0.652)		0.135 (0.467)
Institutional block ownership		-0.008 (0.688)		-0.026 (0.822)		0.005 (0.820)		0.048 (0.755)
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	1,291	1,263	1,290	1,263	1,247	1,220	1,290	1,262
Adj. R^2	0.609	0.637	0.302	0.295	0.691	0.719	0.057	0.062

Panel C. Effects of cyberattacks on firm performance: subsample analyses according to firm size (total assets)

Independent variable	Large firm	Small firm	Large firm	Small firm	Large firm	Small firm	Large firm	Small firm
	ROA		ROE		Cash flow / assets		Sales growth	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) × Cyberattack (indicator)	-0.009*	-0.006	-0.028	-0.025	-0.007*	-0.001	-0.034*	-0.034
	(0.051)	(0.486)	(0.174)	(0.289)	(0.070)	(0.901)	(0.100)	(0.235)
Control variables	N	N	N	N	N	N	N	N
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	644	647	644	646	615	632	643	647
Adj. R^2	0.734	0.534	0.408	0.151	0.810	0.608	0.069	0.074

Panel D. Effects of cyberattacks on firm performance: subsample analyses according to durable goods manufacturing industries and other industries

Independent variable	Durable goods industries	Other industries						
	ROA		ROE		Cash flow / assets		Sales growth	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) × Cyberattack (indicator)	-0.040**	-0.002	-0.137	-0.006	-0.035**	0.001	-0.040	-0.031
	(0.029)	(0.683)	(0.100)	(0.686)	(0.050)	(0.844)	(0.311)	(0.105)
Control variables	N	N	N	N	N	N	N	N
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	144	1,147	144	1,146	144	1,103	144	1,146
Adj. R^2	0.641	0.609	0.250	0.324	0.666	0.697	0.079	0.055

Panel E. Effects of cyberattacks on firm performance: subsample analyses according to retail industries and other industries

Independent variable	Retail industries	Other industries	Retail industries	Other industries	Retail industries	Other industries	Retail industries	Other industries
	ROA		ROE		Cash flow / assets		Sales growth	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) × Cyberattack (indicator)	-0.011	-0.005	-0.002	-0.025	-0.004	-0.003	-0.054**	-0.027
	(0.359)	(0.293)	(0.951)	(0.161)	(0.647)	(0.591)	(0.046)	(0.173)
Control variables	N	N	N	N	N	N	N	N
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	193	1,098	193	1,097	193	1,054	193	1,097
Adj. R^2	0.707	0.581	0.380	0.285	0.708	0.678	0.131	0.047

Table VI
Effects of Cyberattacks on Firms' Financial Health

The table presents estimates of ordinary least squares (OLS) regressions in which the dependent variables are firms' financial health (columns (1)-(6)) and net worth ratio (columns (7) and (8)). The sample consists of 1,291 firm-year observations (113 treated firms that experience a cyberattack involving financial information loss over the period 2005 to 2015 and 113 control firms that do not experience a cyberattack over the same period). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, stock return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. *Post* is an indicator that takes value equal to one for post-attack period (year t , year $t+1$, and year $t+2$), and zero for pre-attack period (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustering at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Independent variable	S&P credit rating		Bankruptcy score		Log (cash flow volatility)		Net worth	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) \times Cyberattack (indicator)	-0.325*		0.010*		0.082***		-0.038***	
	(0.085)		(0.082)		(0.000)		(0.000)	
Year t		-0.314***		0.003		0.040*		-0.022***
		(0.010)		(0.694)		(0.080)		(0.006)
Year $t+1$		-0.519***		0.016*		0.018		-0.031***
		(0.009)		(0.063)		(0.607)		(0.005)
Year $t+2$		-0.751***		0.006		0.107***		-0.038***
		(0.007)		(0.331)		(0.002)		(0.006)
Firm size		1.010***		0.014		0.226***		-0.011
		(0.004)		(0.182)		(0.000)		(0.579)
ROA		5.842***		-0.201**		0.274		0.212**
		(0.008)		(0.032)		(0.332)		(0.035)
Leverage		-2.102*		0.082*		0.268*		-0.348***
		(0.056)		(0.078)		(0.077)		(0.000)
Tobin's q		0.298		0.015***		0.042*		-0.025***
		(0.125)		(0.002)		(0.052)		(0.006)
Stock return volatility		-4.136***		-0.054		-0.486**		0.019
		(0.001)		(0.286)		(0.046)		(0.729)
Institutional block ownership		-0.949		0.110***		-0.080		-0.004
		(0.229)		(0.009)		(0.599)		(0.908)
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	788	776	1,287	1,260	1,227	1,201	1,291	1,263
Adj. R^2	0.922	0.941	0.587	0.613	0.729	0.748	0.926	0.937

Table VII
Effects of Cyberattacks on Corporate Policies

The table presents estimates of ordinary least squares (OLS) regressions in which the dependent variables are firms' investment activities (Panel A), external financing activities (Panel B), and leverage and debt maturity (Panel C). The sample consists of 1,291 firm-year observations (113 treated firms that experience a cyberattack involving financial information loss over the period 2005 to 2015 and 113 control firms that do not experience a cyberattack over the same period). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, stock return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. *Post* takes value equal to one for post-attack period (year t , year $t+1$, and year $t+2$), and zero for pre-attack period (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustered at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Panel A. Effects of cyberattacks on firm investments

Independent variable	CAPX / assets		R&D / assets		Acquisition expenditures / assets	
	(1)	(2)	(3)	(4)	(5)	(6)
Post (indicator) \times Cyberattack (indicator)	-0.001 (0.311)		-0.000 (0.881)		0.002 (0.626)	
Year t		-0.002* (0.066)		0.001 (0.227)		0.002 (0.627)
Year $t+1$		0.000 (0.850)		0.001 (0.633)		0.001 (0.766)
Year $t+2$		-0.004* (0.076)		0.000 (0.839)		0.010 (0.121)
Firm size		0.006 (0.198)		-0.005** (0.042)		-0.020** (0.015)
ROA		0.024*** (0.008)		-0.016* (0.096)		0.103*** (0.006)
Leverage		-0.005 (0.733)		-0.008 (0.233)		-0.061** (0.036)
Tobin's q		0.005*** (0.010)		0.000 (0.940)		0.012*** (0.001)
Stock return volatility		-0.024** (0.011)		-0.000 (0.980)		-0.009 (0.598)
Institutional block ownership		0.007 (0.254)		-0.000 (0.977)		0.006 (0.721)
Firm fixed effects	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y
Observations	1,279	1,251	1,291	1,263	1,154	1,129
Adj. R^2	0.869	0.879	0.947	0.948	0.334	0.379

Panel B. Effects of cyberattacks on firms' external financing activities

Independent variable	Financing deficit / assets		Net equity issue / assets		Net debt issue / assets	
	(1)	(2)	(3)	(4)	(5)	(6)
Post (indicator) \times Cyberattack (indicator)	0.014 (0.120)		-0.005 (0.154)		0.010* (0.083)	

Year t	0.017 (0.154)	-0.003 (0.452)	0.014* (0.059)
Year $t+1$	0.028** (0.011)	-0.001 (0.761)	0.018** (0.033)
Year $t+2$	0.014 (0.254)	-0.003 (0.619)	0.014* (0.067)
Firm size	-0.025 (0.244)	-0.026*** (0.008)	-0.023* (0.068)
ROA	-0.157* (0.068)	-0.058** (0.040)	0.034 (0.444)
Leverage	-0.164** (0.012)	0.059** (0.017)	-0.253*** (0.000)
Tobin's q	-0.010 (0.317)	-0.011*** (0.001)	0.011* (0.097)
Stock return volatility	0.017 (0.811)	0.068*** (0.003)	-0.087* (0.093)
Institutional block ownership	0.002 (0.950)	0.020 (0.169)	-0.013 (0.664)
Firm fixed effects	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y
Observations	1,151	1,125	1,206
Adj. R^2	0.250	0.258	0.514

Panel C. Effects of cyberattacks on leverage ratios and debt maturity

Independent variable	Leverage (total debt / assets)		Long-term debt / assets		Short-term debt / assets		Debt maturity	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) \times Cyberattack (indicator)	0.024** (0.016)		0.028*** (0.002)		-0.005 (0.293)		0.068*** (0.005)	
Year t		0.014* (0.091)		0.020** (0.023)		-0.005 (0.276)		0.042 (0.137)
Year $t+1$		0.022* (0.082)		0.027** (0.016)		-0.006 (0.378)		0.061** (0.017)
Year $t+2$		0.020 (0.144)		0.029*** (0.008)		-0.010 (0.165)		0.104*** (0.002)
Firm size		0.033* (0.090)		0.025 (0.123)		0.008 (0.334)		0.033 (0.397)
ROA		-0.129 (0.154)		-0.144* (0.099)		0.020 (0.532)		0.009 (0.960)
Tobin's q		0.017** (0.044)		0.014* (0.058)		0.002 (0.588)		-0.001 (0.960)
Stock return volatility		0.061 (0.290)		0.063 (0.214)		-0.009 (0.717)		0.270*** (0.008)
Institutional block ownership		-0.061 (0.251)		-0.068 (0.146)		0.001 (0.941)		0.017 (0.777)
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	1,291	1,275	1,291	1,275	1,291	1,275	1,291	1,275
Adj. R^2	0.887	0.893	0.870	0.877	0.796	0.799	0.710	0.714

Table VIII
Effects of Cyberattacks on Firms' Risk Management Policy

The table presents estimates of ordinary least squares (OLS) regressions in which the dependent variables are indicators for board attention to risk, which are measured using the information obtained from its 10-K and Def14A SEC filings. The sample consists of 1,126 firm-year observations (113 treated firms that experience a cyberattack involving financial information loss over the period 2005 to 2015 and 113 control firms that do not experience a cyberattack over the same period). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, stock return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. In columns (1) and (2), *Board attention to risk management* is an indicator that takes value equal to one if a firm's specific board committee (e.g., Enterprise-Wide Risk Management Committee, Risk Committee, Audit and Risk committee, and Audit Committee that is responsible for risk oversight) or a board as a whole oversees firm-wide risk management, and zero otherwise. In columns (3) and (4), *Risk oversight with committee* is an indicator that takes value equal to one if a board committee's explicit duty involves firm-wide risk and risk management oversight, and zero otherwise. In columns (5) and (6), *Risk oversight without committee* is an indicator that takes value equal to one if a firm does not have any specific board risk committee but the board as a whole oversees firm-wide risk and risk management, and zero otherwise. In columns (7) and (8), *Existence of committee with risk name* is an indicator that takes value equal to one if the name of a firm's board committee includes "risk" and its explicit duty involves firm-wide risk and risk management oversight, and zero otherwise. *Post* takes value equal to one for post-attack period (year t , year $t+1$, and year $t+2$), and zero for pre-attack period (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustered at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Independent variable	Board attention to risk management (indicator)		Risk oversight with committee (indicator)		Risk oversight without committee (indicator)		Existence of committee with risk name (indicator)	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Post (indicator) × Cyber-attack (indicator)	0.190*** (0.000)		0.166*** (0.000)		0.023 (0.415)		0.136*** (0.000)	
Year t		0.163*** (0.000)		0.139*** (0.000)		0.028 (0.362)		0.094*** (0.002)
Year $t+1$		0.172*** (0.000)		0.159*** (0.000)		0.019 (0.551)		0.131*** (0.000)
Year $t+2$		0.292*** (0.000)		0.258*** (0.000)		0.040 (0.280)		0.179*** (0.000)
Firm size		-0.030 (0.667)		-0.062 (0.383)		0.031 (0.527)		0.044 (0.284)
ROA		0.186 (0.475)		0.141 (0.539)		0.056 (0.773)		0.027 (0.796)
Leverage		0.258 (0.131)		0.294 (0.130)		-0.044 (0.729)		0.009 (0.950)
Tobin's q		-0.100*** (0.000)		-0.024 (0.388)		-0.075** (0.016)		-0.004 (0.768)
Stock return volatility		1.170*** (0.000)		0.641** (0.044)		0.579*** (0.008)		0.354 (0.159)
Institutional block ownership		0.107 (0.330)		0.185 (0.215)		-0.071 (0.522)		0.049 (0.498)
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Year-cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y
Observations	1,126	1,102	1,126	1,102	1,126	1,102	1,126	1,102
Adj. R^2	0.687	0.728	0.812	0.826	0.857	0.864	0.761	0.763

Table IX
Effects of Cyberattacks on CEO Pay Components

This table presents estimates of OLS regressions in which the dependent variables are log (1 + CEO total pay) in columns (1) and (2), the ratio of salary to CEO total pay in columns (3) and (4), the ratio of bonus to CEO total pay in columns (5) and (6), the ratio of equity-based compensation (restricted stock grants plus option awards) to CEO total pay in columns (7) and (8), the ratio of restricted stock grants to CEO total pay in columns (9) and (10), and the ratio of option awards to CEO total pay in columns (11) and (12). The sample consists of 1,005 CEO-firm-year observations with CEO compensation data available in *ExecuComp* from 2005 to 2015 (88 firm-year observations that experience a cyberattack involving financial information loss over the period 2005 to 2015 and 88 control firm-year observations that do not experience a cyberattack over the same period). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. *Post* is an indicator that takes value equal to one for post-attack years (year t , year $t+1$, and year $t+2$), and zero for pre-attack years (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustered at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Independent variable	Log (1+CEO total pay)		Salary / CEO total pay		Bonus / CEO total pay		Equity-based compensation / CEO total pay		Restricted stock grants / CEO total pay		Option awards / CEO total pay	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
Post (indicator) × Cyberattack (indicator)	-0.063 (0.550)		-0.008 (0.611)		-0.050*** (0.000)		0.037 (0.132)		0.104*** (0.000)		-0.066*** (0.001)	
Year t		-0.099 (0.462)		-0.007 (0.764)		-0.043*** (0.008)		0.042 (0.168)		0.084*** (0.004)		-0.043** (0.031)
Year $t+1$		-0.056 (0.731)		-0.012 (0.590)		-0.048*** (0.005)		0.032 (0.262)		0.103*** (0.001)		-0.072*** (0.001)
Year $t+2$		-0.114 (0.325)		-0.009 (0.651)		-0.046*** (0.002)		0.016 (0.567)		0.112*** (0.001)		-0.094*** (0.000)
Firm size		-0.043 (0.788)		0.061** (0.011)		-0.059** (0.025)		-0.019 (0.684)		0.017 (0.727)		-0.033 (0.357)
ROA		-1.122 (0.209)		0.207 (0.221)		-0.130 (0.404)		-0.007 (0.981)		-0.199 (0.415)		0.193 (0.173)
Stock performance		0.318** (0.013)		-0.033 (0.141)		0.012 (0.545)		0.030 (0.313)		0.048* (0.079)		-0.019 (0.325)
Leverage		0.694 (0.161)		-0.075 (0.433)		-0.024 (0.805)		0.115 (0.475)		-0.056 (0.728)		0.165 (0.170)
Stock return volatility		-2.947* (0.099)		0.400* (0.059)		0.052 (0.678)		-0.366 (0.133)		-0.487** (0.044)		0.119 (0.536)
Tobin's q		0.082 (0.419)		0.002 (0.897)		-0.005 (0.671)		-0.005 (0.792)		-0.022 (0.232)		0.017 (0.204)
Institutional block ownership		-0.235 (0.620)		0.175* (0.064)		-0.160** (0.014)		-0.271** (0.013)		-0.122 (0.303)		-0.145* (0.071)
CEO-chair duality (indicator)		0.120		-0.012		-0.004		-0.000		0.033		-0.036

		(0.378)		(0.655)		(0.866)		(0.990)		(0.342)		(0.170)
CEO age		0.000		-0.000		0.002		0.001		0.003		-0.003
		(0.975)		(0.986)		(0.335)		(0.865)		(0.324)		(0.319)
Log (CEO tenure)		-0.081		0.020		0.006		-0.060***		-0.047**		-0.012
		(0.393)		(0.223)		(0.630)		(0.008)		(0.030)		(0.387)
Firm fixed effects	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Observations	1,005	985	1,005	985	1,005	985	1,005	985	1,005	985	1,005	985
Adj. R^2	0.567	0.594	0.565	0.587	0.409	0.432	0.459	0.492	0.519	0.547	0.594	0.616

Table X
Effects of Cyberattacks on CEO Vega and Delta

The table presents estimates of OLS regressions in which the dependent variables are $\log(1 + \text{CEO vega})$ in columns (1) and (2), and $\log(1 + \text{CEO delta})$ in columns (3) and (4). The sample consists of 968 CEO-firm-year observations with CEO compensation data available from *ExecuComp* from 2005 to 2015 (88 treated firms that experience a cyberattack involving financial information loss over the period 2005 to 2015 and 88 control firms that do not experience a cyberattack over the same period). The propensity score is calculated using the logit regression of *Cyberattack* (an indicator that takes value equal to one if a firm experiences a cyberattack involving financial information loss, and zero otherwise) on firm size, stock performance, return volatility, leverage, and institutional blockholder (indicator). We require both treated and matching firms to be in the same industry (the same two-digit standard industrial classification (SIC) codes) and in the same fiscal year. *Post* is an indicator that takes value equal to one for post-attack years (year t , year $t+1$, and year $t+2$), and zero for pre-attack years (year $t-1$ and year $t-2$, and year $t-3$), where year t is the fiscal year in which a cyberattack occurs. Appendix C provides detailed descriptions of the construction of the variables. *P*-values reported in parentheses are based on standard errors adjusted for heteroskedasticity and clustered at the firm level. ***, **, and * denote significance at the 1%, 5%, and 10% levels, respectively.

Independent variable	Log (1 + CEO vega)		Log (1 + CEO delta)	
	(1)	(2)	(3)	(4)
Post (indicator) \times Cyberattack (indicator)	-0.350** (0.028)		-0.177 (0.135)	
Year t		-0.085 (0.428)		-0.034 (0.663)
Year $t+1$		-0.391* (0.062)		-0.278** (0.036)
Year $t+2$		-0.429* (0.063)		-0.259** (0.037)
Firm size		-0.162 (0.546)		-0.045 (0.825)
ROA		1.635 (0.200)		0.140 (0.877)
Stock performance		0.256* (0.064)		0.444*** (0.000)
Leverage		-1.552 (0.138)		-0.954 (0.126)
Return volatility		2.349*** (0.004)		-0.408 (0.520)
Tobin's q		-0.224 (0.152)		0.155*** (0.010)
Institutional block ownership		-0.003 (0.997)		-0.691 (0.141)
CEO-chair duality (indicator)		-0.061 (0.816)		0.356** (0.033)
CEO age		-0.021 (0.341)		0.000 (0.991)
Log (CEO tenure)		0.443*** (0.003)		0.561*** (0.000)
Firm fixed effects	Y	Y	Y	Y
Industry-year cohort fixed effects	Y	Y	Y	Y
Observations	968	948	963	943
Adj. R^2	0.685	0.715	0.656	0.765

Appendix A

U.S. Security Breach Notification Laws and Regulations

This appendix summarizes laws and regulations that require publicly listed firms in the U.S. to notify affected individuals about data breaches and report the breaches to state governments and other regulatory agencies. We briefly describe the requirements and developments of these laws and regulations including the State Security Breach Notification Laws, the SEC Cybersecurity Disclosure Guidance, and the Privacy Rule to implement the requirement of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), which could affect corporate disclosure decision and thus the coverage of incidents reported by the PRC database.

A.1 State Security Breach Notification Laws

State Security Breach Notification Laws require firms to inform affected state residents about compromise of their personal information. While details of the legislations vary across states, they typically contain several common elements such as entities that are subject to the regulations (e.g., individuals, businesses, and government entities); the definition of personal information (e.g., information that can be used on its own or with other information to identify a person); the definition of breaches (e.g., accessed and/or disclosed in an unauthorized fashion); requirements for notification (e.g., timing/method of notice and entities to be notified); and exemptions (e.g., encrypted personal information). One important note regarding State Security Breach Notification Laws is that disclosure is required based on the residency of the affected consumers, not the actual location of the data breach. The National Conference of State Legislatures (NCSL) provides a list of security breach laws.²⁶

Table A1 summarizes the effective date of the State Security Breach Notification Laws.²⁷ As of July 2018, all 50 states and Washington D.C., Guam, Puerto Rico, and Virgin Islands in the U.S. have legislated such a law. California legislated such a law in 2003, followed by nine states in 2005 and 18 more in 2006. By 2009, a total of 46 states and four U.S. territories had legislated a law. Alabama and South Dakota were the last to adopt the laws in 2018. Thus, the number of states that require data breach notification has increased over our sample period, suggesting that more firms are subject to breach notification requirements.

²⁶ <http://www.ncsl.org/research/telecommunications-and-information-technology/security-breach-notification-laws.aspx>.

²⁷ <https://www.perkinscoie.com/en/news-insights/security-breach-notification-chart.html>.

A.2 SEC Cybersecurity Disclosure Guidance

In addition to the notification requirement by the State Security Breach Notification Laws, publicly traded firms in the U.S. are required to disclose “materially important” cybersecurity risks and cyber incidents according to the Securities and Exchange Commission (SEC) Cybersecurity Disclosure Guidance. However, the SEC 2011 rules have been criticized by lawyers and investors since the disclosure requirements are too general without detailed instruction about the coverage of information, and the definition of “materiality” is vague and thus is subject to alternative interpretations, which may result in underreporting of cybersecurity events by attacked firms.²⁸ On February 21, 2018, the SEC updated the 2011 guidance regarding disclosure requirements under the federal securities laws and related policies and procedures. To address the negative consequences associated with cybersecurity incidents in a more comprehensive manner, the new SEC guideline now requires the firms to disclose the board’s role in overseeing cybersecurity risk management, and prohibits insiders from trading on material nonpublic information relating to cybersecurity risks and incidents.

A.3 HIPAA Privacy Rule

The HIPAA Privacy Rule enacted in 2003 has established national standards to protect privacy regarding certain health information and medical records of individuals that are held by “covered entities” (e.g., health care clearinghouses, employer-sponsored health plans, health insurers, and medical service providers that engage in certain transactions). The Privacy Rule requires covered entities and their business associates, who hold and transmit health information in electronic form, to protect the privacy of personal health information, and sets limits and conditions on the use and disclosure of such information without patient authorization. The rule also requires covered entities and their business associates to notify the Secretary of the U.S. Department of Health and Human Services (HHS) if they discover a breach of unsecured protected health information.²⁹

²⁸ See, for instance, “Senators Ask Wall St. Watchdog to Review Cyber Breach Disclosure Rules,” *Reuters* (September 26, 2017). <https://www.reuters.com/article/us-usa-cyber-senate/senators-ask-wall-st-watchdog-to-review-cyber-breach-disclosure-rules-idUSKCN1C02WU>.

²⁹ The submitted breaches affecting 500 or more individuals are publicly available at the following website: https://ocrportal.hhs.gov/ocr/breach/breach_report.jsf. Due to the large size of submitted breaches, the HHS has become a major information source of data breaches since the inception of its public disclosure.

Table A1
Effective Dates of Data Breach Legislation Implemented at Each U.S. State and Territory

U.S. State and Territory	Effective date	U.S. State and territory	Effective date
Alabama	June 1, 2018	Montana	March 1, 2006
Alaska	July 1, 2009	Nebraska	July 14, 2006
Arizona	December 31, 2006	Nevada	January 1, 2006
Arkansas	August 12, 2005	New Hampshire	January 1, 2007
California	July 1, 2003	New Jersey	January 1, 2006
Colorado	September 1, 2006	New Mexico	January 16, 2017
Connecticut	January 1, 2006	New York	December 7, 2005
Delaware	June 28, 2005	North Carolina	December 1, 2005
District of Columbia	July 1, 2007	North Dakota	June 1, 2005
Florida	July 1, 2014	Ohio	February 17, 2006
Georgia	May 5, 2005	Oklahoma	November 1, 2008
Guam	July 11, 2009	Oregon	October 1, 2007
Hawaii	January 1, 2007	Pennsylvania	June 20, 2006
Idaho	January 1, 2006	Puerto Rico	January 5, 2006
Illinois	June 27, 2006	Rhode Island	March 1, 2006
Indiana	July 1, 2006	South Carolina	July 1, 2009
Iowa	July 1, 2008	South Dakota	July 1, 2018
Kansas	January 1, 2007	Tennessee	July 1, 2005
Kentucky	July 15, 2014	Texas	April 1, 2009
Louisiana	January 1, 2006	Utah	January 1, 2007
Maine	January 31, 2006	Vermont	August 12, 2012
Maryland	January 1, 2008	Virgin Islands	October 17, 2005
Massachusetts	October 31, 2007	Virginia	July 1, 2008
Michigan	July 2, 2007	Washington	July 24, 2005
Minnesota	January 1, 2006	West Virginia	June 6, 2008
Mississippi	July 1, 2011	Wisconsin	March 31, 2006
Missouri	August 28, 2009	Wyoming	July 1, 2007

Appendix B

The table presents summary statistics for the number of days from the date a cyberattack occurred to the date in which the incident is discovered by a firm or a third party and the number of days from the date in which the incident is discovered by a firm or a third party to the date of media reporting (a firm's reporting to the state regulator, a firm's SEC 8-K filing). We manually collect the information on occurrence, discovery, and reporting dates by searching *Factiva*, breach reports disclosed by the state Attorney General's Offices, and cyber security expert blogs such as Krebs on Security (<https://krebsonsecurity.com>).

Time interval (days)	N	Mean	Median	Min.	Max.
From occurrence of the incidence to discovery	40	47.2	14.5	0	416
From discovery to media reporting	67	16.2	10.0	0	140
From discovery to reporting to the state regulator	35	27.9	18.0	1	135
From discovery to reporting to the SEC	12	19.3	9.0	0	70

Appendix C

This appendix provides detailed descriptions of all the variables used in the tables.

Variable	Description	Source
Acquisition expenditures / assets	Data item (<i>aqc</i>) / total assets (<i>at</i>)	Compustat
Asset intangibility	1– total property, plant and equipment (<i>ppent</i>) / total assets (<i>at</i>)	Compustat
Bankruptcy score	$e^X / (1 + e^X)$ where $X = -13.303 - 1.982 \times \text{net income } (ni) / \text{assets } (at) + 3.593 \times \text{liabilities } (lt) / \text{assets } (at) - 0.467 \times \log(\text{price close } (prcc_f) \times \text{common shares outstanding } (csho) / \text{market value of securities used } (usdval)) - 1.809 \times \text{abnormal returns} + 5.791 \times \text{standard deviation of returns}$ (Shumway (2001))	Compustat, CRSP
Board attention to risk management (indicator)	One if a firm's specific board committee or a board as a whole oversees firm-wide risk and risk management, and zero otherwise	10-K and Def 14a SEC filings
Bonus / CEO total pay	Ratio of bonus awarded to CEO total compensation (<i>tdc1</i>)	ExecuComp
CAPX / assets	Capital expenditures (<i>capx</i>) / total assets (<i>at</i>)	Compustat
Cash flow / assets	[Income before extraordinary items (<i>ib</i>) + depreciation and amortization (<i>dp</i>)] / total assets (<i>at</i>)	Compustat
CEO-chair duality (indicator)	One if the CEO is also the chair of the board, and zero otherwise	BoardEx
Cyberattack (indicator)	One if a firm experiences hacking or malware-electronic entry by an outside party, malware, and spyware, and zero otherwise	PRC
Debt maturity	Long-term debt (<i>dltt</i>) / [debt in current liabilities (<i>dlc</i>) + long-term debt (<i>dltt</i>)]	Compustat
Delay of discovery	The number of days from the occurrence of the breach to the discovery of the breach by the firm	<i>Factiva</i> and other sources
Delay of reporting	The number of days from a firm's discovery of the breach to the first media reporting	<i>Factiva</i> and other sources
Durable goods industries (indicator)	One for industries with SIC codes of 3400 and above but less than 4000, and zero otherwise (Titman and Wessels (1988))	Compustat
Equity-based compensation / CEO total pay	Ratio of the total dollar amount of options and restricted stocks awarded to the CEO during a fiscal year divided by CEO total pay (<i>tdc1</i>) in the same fiscal year	ExecuComp
Existence of committee with risk name (indicator)	One if the name of a firm's board committee includes "risk" and its explicit duty involves firm-wide risk and risk management oversight, and zero otherwise	10-K and Def 14a SEC filings
Financial constraint (indicator)	One if a firm's WW index (Whited and Wu (2006)) is in the top tercile of the sample in a given year, and zero otherwise. WW index = $-0.091 \times [(\text{income before extraordinary items } (ib) + \text{depreciation and amortization } (dp) / \text{total assets } (at)) - 0.062 \times [\text{indicator that takes value equal to one if dividend for common shares } (dvc) + \text{dividend for preferred shares } (dvp) \text{ is positive, and zero otherwise}] + 0.021 \times [\text{long-term debt } (dltt) / \text{total assets } (at)] - 0.044 \times [\log(\text{assets})] + 0.102 \times [\text{average industry sales growth } (sales_t / sales_{t-1}) \text{ for each two-digit SIC industry and each year}] - 0.035 \times \text{sales growth } (sales_t / sales_{t-1})$	Compustat

Financial industry (indicator)	One for industries with SIC codes of 6000 and above and less than 7000, and zero otherwise	Compustat
Financial information loss (indicator)	One if a firm experiences a cyberattack involving the loss of social security numbers or credit card/bank account information in a given fiscal year, and zero otherwise	PRC
Financing deficit / assets	[Cash dividends + investments + Δ working capital – internal cash flow] / total assets (<i>at</i>) (Frank and Goyal (2003))	Compustat
Firm size	Logarithm of total assets (<i>at</i>)	Compustat
<i>Fortune</i> 500 membership (indicator)	One if a firm is included in the list of <i>Fortune</i> 500 companies in a given year, and zero otherwise	Compustat
Industry Herfindahl Index	Index computed as the sum of squared market shares of firms' sales at the two-digit SIC industry level	Compustat
Industry Tobin's <i>q</i>	Median Tobin's <i>q</i> of all firms in the same two-digit SIC code industries in a given year	Compustat
Institutional block ownership	Number of shares held by institutional shareholders that own more than 5% of a firm's equity scaled by the total number of shares outstanding	Thompson13F
Leverage (total debt / assets)	[Long-term debt (<i>dltt</i>) + short-term debt (<i>dlc</i>)] / total assets (<i>at</i>)	Compustat
Log (1 + CEO total pay)	Log (1 + CEO total compensation (<i>tdc1</i>))	ExecuComp
Log (cash flow volatility)	Standard deviation of cash flows from operations from the statement of cash flows (quarterly data item <i>oancfy</i>) scaled by shares outstanding adjusted for stock splits in a given fiscal year	Compustat quarterly
Log (firm age)	Logarithm of max (years in CRSP, years in Compustat)	Compustat, CRSP
Long-term debt	Data item (<i>dltt</i>)	Compustat
Net debt issue / assets	Net debt issues (<i>dltis</i> – <i>dltr</i>) scaled by total assets (<i>at</i>)	Compustat
Net equity issue / assets	Net equity issues (<i>sstk</i> – <i>prstk</i>) scaled by total assets (<i>at</i>)	Compustat
Net worth	Stockholder equity (<i>seq</i>) / total assets (<i>at</i>)	Compustat
Number of board committees	Number of board committees in a given fiscal year	BoardEx
Option awards / CEO total pay	Total dollar amount of stock options awarded to the CEO during a fiscal year divided by CEO total pay (<i>tdc1</i>) in the same fiscal year	ExecuComp
Post (indicator)	One for post-attack years (year <i>t</i> , year <i>t</i> +1, and year <i>t</i> +2), and zero for pre-attack years (year <i>t</i> -1 and year <i>t</i> -2, and year <i>t</i> -3), where year <i>t</i> is the fiscal year when a cyberattack occurs	
R&D / assets	Max (0, R&D expenditures (<i>xrd</i>)) / total assets (<i>at</i>)	Compustat
Repeated cyberattacks within one year (indicator)	One if a firm experiences another cyberattack within one year of the previous cyberattack, and zero otherwise	PRC
Restricted stock grants / CEO total pay	Total dollar amount of restricted stocks awarded to the CEO during a fiscal year divided by CEO total pay (<i>tdc1</i>) in the same fiscal year	ExecuComp
Retail industry (indicator)	One for industries with SIC codes of 5,200 and above but less than 6,000, and zero otherwise	Compustat
Risk committee (indicator)	One if the name of a firm's board committee includes "risk," and zero otherwise	BoardEx
Risk oversight with committee (indicator)	One if a board committee's explicit duty involves firm-wide risk and risk management oversight, and zero otherwise	10-K and Def 14a SEC filings
Risk oversight without committee (indicator)	One if a firm does not have any specific board risk committee but the board as a whole oversees firm-wide risk and risk management, and zero otherwise	10-K and Def 14a SEC filings

ROA	Net income (ni) / total assets (at)	Compustat
S&P credit rating	Scale numbers of alphabetical symbols of S&P domestic long term issuer credit ratings ($spltrm$) ranging from AAA+ to D (highest=23, lowest=1)	Compustat
Salary / CEO total pay	Total dollar amount of salary paid to the CEO during a fiscal year divided by to CEO total compensation ($tdc1$) in the same fiscal year	ExecuComp
Sales growth	$Sales_t / sales_{t-1}$	Compustat
Short-term debt	Debt in current liabilities (dlc)	Compustat
State law (indicator)	One if a firm is headquartered in a state in which a data breach notification law is put in place in a given year, and zero otherwise	Perkins Coie law firm website
Stock performance	Buy-and-hold return for the year net of the CRSP value-weighted index return	CRSP
Stock return volatility	Standard deviation of a firm's daily stock returns during a fiscal year	CRSP
Tobin's q	[Total assets (at) – common/ordinary equity (ceq) + market value of equity ($prcc_f \times csho$)] / total assets (at)	Compustat
Unique industry (indicator)	One if a firm's industry is in the top quartile of all the two-digit SIC industries annually sorted by industry-median product uniqueness, and zero otherwise. Product uniqueness is defined as selling expense scaled by sales	Compustat
Year $_t$ (indicator)	One for the fiscal year in which a firm experiences hacking or malware-electronic entry by an outside party, malware, and spyware, and zero otherwise	
Year $_{t+1}$ (indicator)	One for one year after a firm experiences hacking or malware-electronic entry by an outside party, malware, and spyware, and zero otherwise	
Year $_{t+2}$ (indicator)	One for two years after a firm experiences hacking or malware-electronic entry by an outside party, malware, and spyware, and zero otherwise	
