

Pay It Forward

Theory and Experiment

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ASSA Meetings
Jan 3, 2024

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 - Usually: how to encourage giving from A to B? The end.
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- **Generalized reciprocity:** giving can encourage further giving
 - **If A gives to B, B more likely to give to C**
 - see Gray, Ward, and Norton 2014; Willer et al., 2013; Yoeli et al., 2013; Khadjavi, 2015

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Over 900 cars paid for each other's meals at a Dairy Queen drive-thru in Minnesota

By [Alisha Ebrahimi, CNN](#)
Updated 7:25 PM ET, Wed December 9, 2020



'Pay-it-forward' at Dairy Queen brings customers and staff to tears 02:49

(CNN) — What started as a random act of kindness from one man paying for the car behind him in a Dairy Queen drive-thru resulted in over 900 cars also taking part in the pay it forward chain.

What Supports Generalized Reciprocity?

- What are the conditions under which generalized reciprocity thrives?
 - Psychological game theoretic framework extending Dufwenberg and Kirchsteiger (2004) and Fehr and Schmidt (1999)
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 - Roles of altruism, reciprocity, inequity aversion
- How to encourage B to give to C after receiving a gift from A?
 - B is both a giver and a receiver
 - Relevant considerations as giver: altruism, equity
 - Relevant considerations as receiver: reciprocity

What we do:

- Within-subject design: two sequential games
- Model which predicts behavior at each node of the game
- Within-subject across-node comparisons

Preview of results:

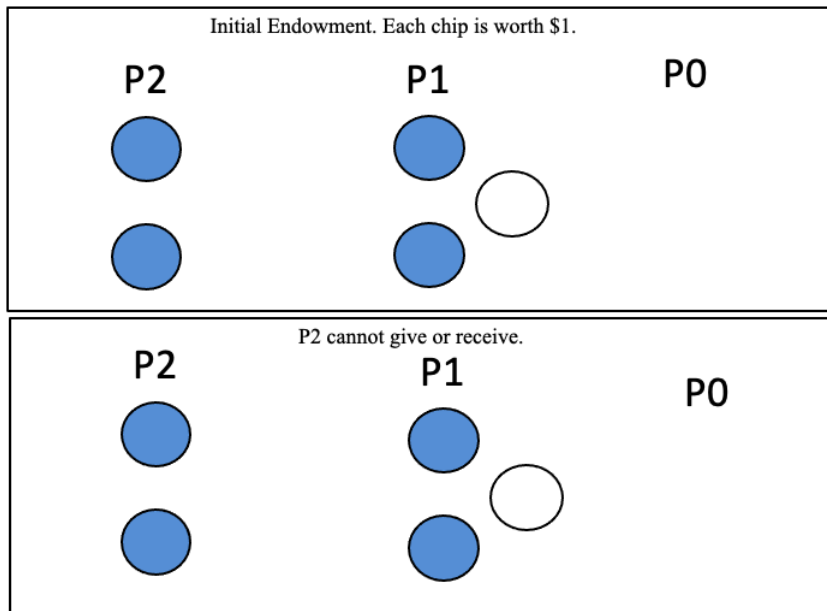
- Quantify importance of “psychological components” on behavior
- Altruism plays largest role, necessary to explain both A's and B's behavior
- Reciprocity plays second largest role, uniquely explains B's pay it forward behavior
- B's pay it forward behavior does *not* make A more likely to give
 - Inequity aversion marginally helps explain why

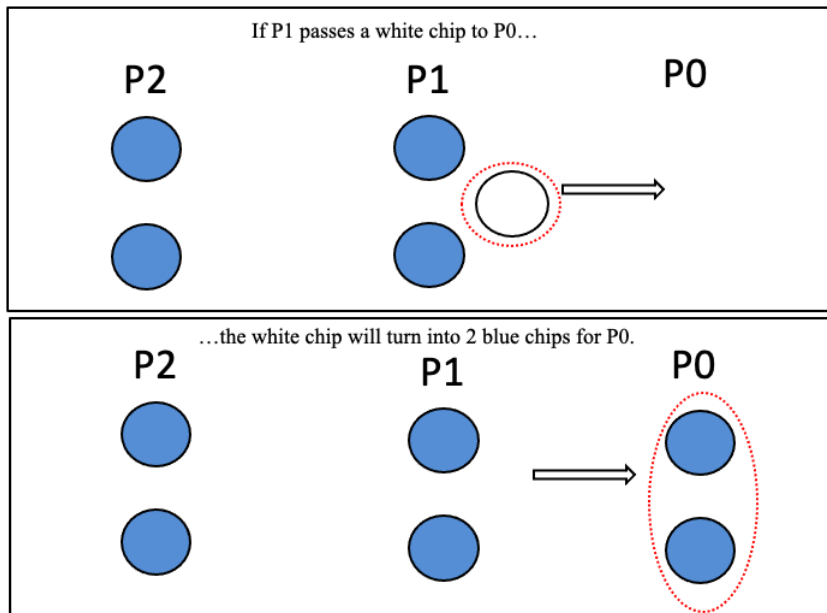
- Generalized reciprocity: people “pay it forward”
 - Ben-ner et al., 2004; Gray et al., 2012; Khadjavi, 2017; McCullough et al., 2008; Mujcic and Leibbrandt, 2019; Willer et al., 2013
 - Our paper: what starts and sustains this behavior?
 - Important for determining how kindness spreads
 - How cultures, norms develop without explicit coordination

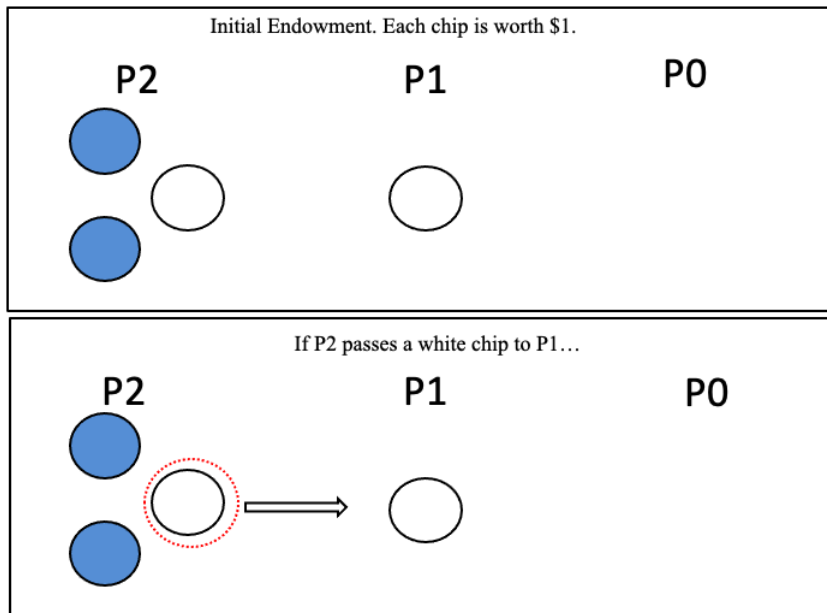
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- Experiment isolates role of reciprocity in pay it forward giving
 - Related work does not adequately rule out alternative explanations
 - income effects (Herne et al., 2013; van Apeldoorn and Schram, 2016; Simpson et al., 2018; Mujcic and Leibbrandt, 2018)
 - relative wealth differences (Fehr and Schmidt, 1999; Bolton and Ockenfels, 2000)
 - social concerns (Charness and Rabin, 2002; Sobel, 2005; Cox et al., 20008; Malmendier et al., 2014)

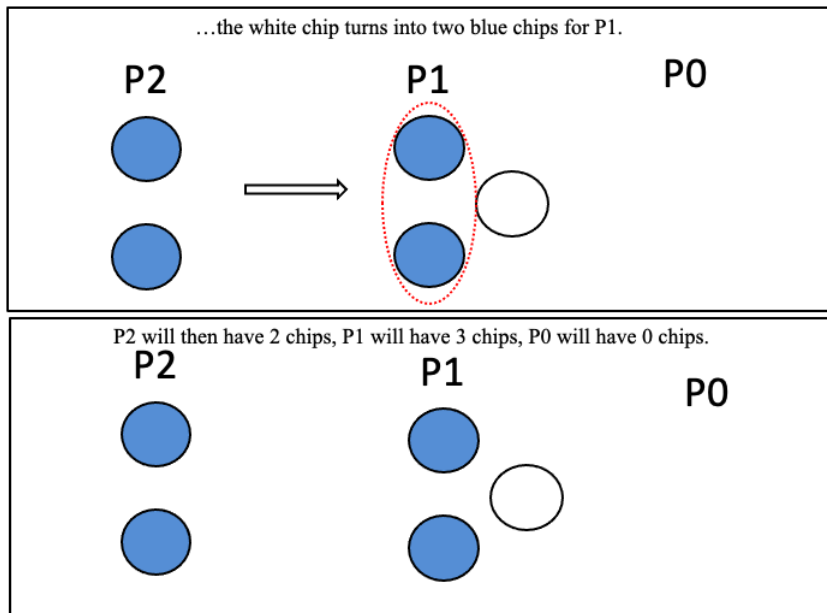
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 - social concerns (Charness and Rabin, 2002; Sobel, 2005; Cox et al., 20008; Malmendier et al., 2014)
- Models of fairness
 - Outcome-based fairness (Fehr and Schmidt, 1999; Bolton and Ockenfels, 2000)
 - Intentionality-based fairness (Rabin, 1994; Dufwenberg and Kirchsteiger, 2004; Falk and Fischbacher, 2008)
 - Our results consistent with intentionality-based fairness

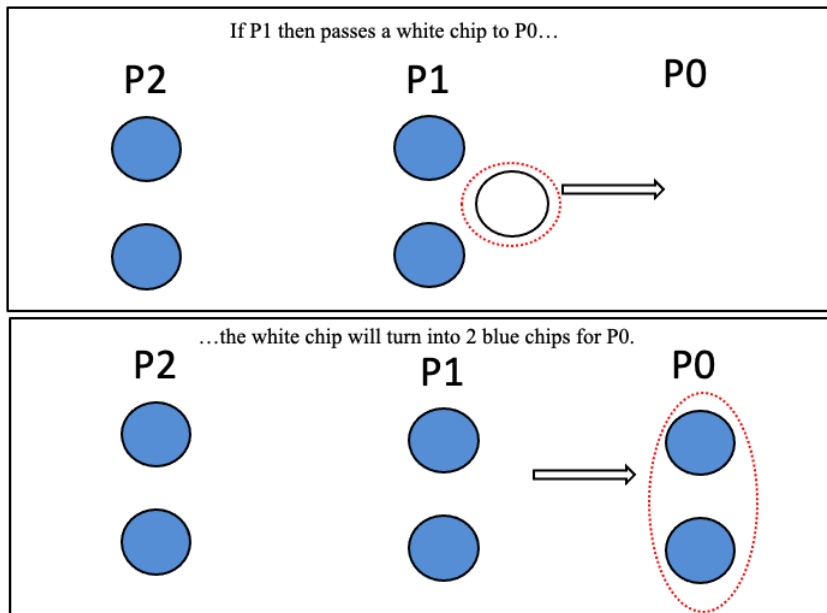
- Generalized reciprocity “chains”
- Players endowed with chips, each worth \$1
 - Blue chips and white chips
 - Can only pass white chips
 - Once passed, a white chip turns into two chips
- **Control:** Asked to give without benefiting from another
- **Treatment:** Asked to give after benefitting from another





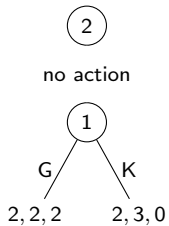




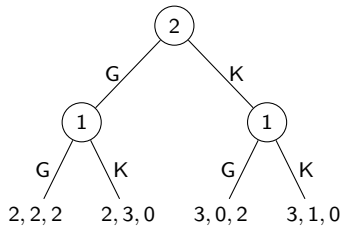


Games

(a) Control



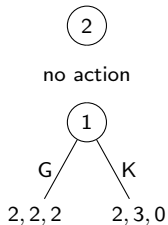
(b) Treatment



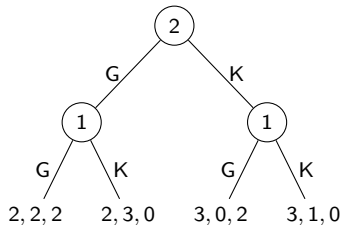
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Games

(a) Control



(b) Treatment

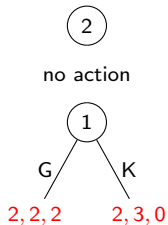


Conditional on P2 giving,

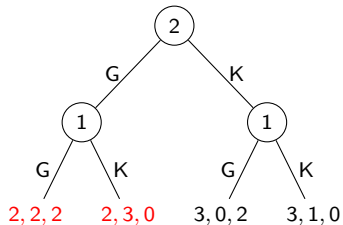
- Keep payoffs the same
-
-

Games

(a) Control



(b) Treatment

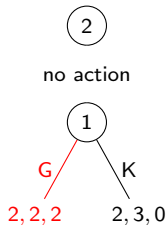


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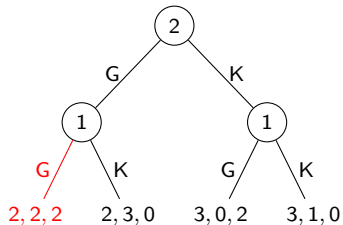
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Games

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(b) Treatment

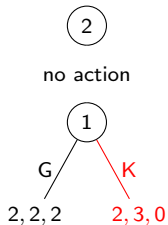


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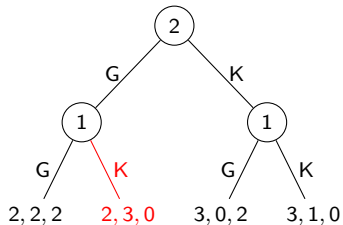
- Keep payoffs the same
- If P1 gives, payoffs are $(2, 2, 2)$
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Games

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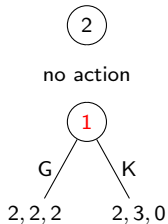


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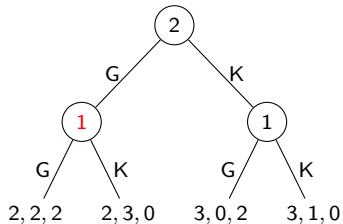
- Keep payoffs the same
- If P1 gives, payoffs are $(2, 2, 2)$
- If P1 keeps, payoffs are $(2, 3, 0)$

Games

(a) Control



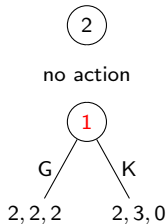
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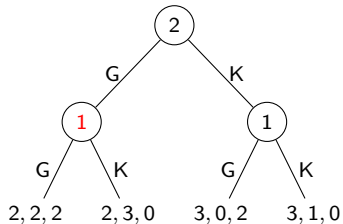
P1's decision is the same across treatment and control if P2 gives

Games

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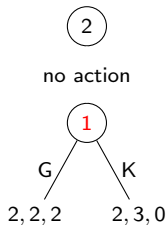


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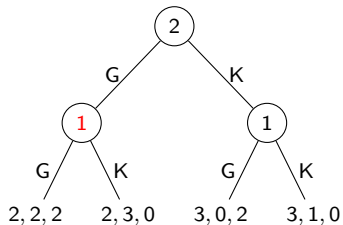
- Has 3 chips, can choose to give 1 to P0

Games

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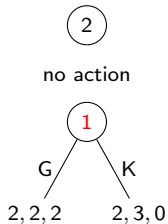


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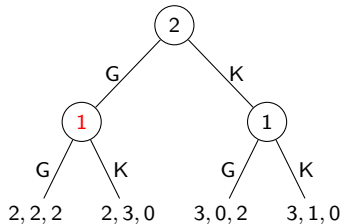
- Has 3 chips, can choose to give 1 to P0
- Only difference: whether chips came from P2 or endowment

Games

(a) Control



(b) Treatment



P1's decision is the same across treatment and control if P2 gives

- Has 3 chips, can choose to give 1 to P0
- Only difference: whether chips came from P2 or endowment
- Any pay it forward behavior not due to income effects or social pressure

We follow Dufwenberg and Kirchsteiger (2004) and Fehr and Schmidt (1999) to construct utility depending on outcomes and beliefs of others' intentions:

$$u_i(\vec{\sigma}) = \pi_i(\sigma) + \underbrace{A_i \sum_{j \neq i} \pi_j(\sigma)}_{\text{altruism}} + \underbrace{\sum_{j, k \neq i} Z_i k_{ij}(\vec{\sigma}) \lambda_{iki}(\vec{\sigma})}_{\text{generalized reciprocity}} - \underbrace{\sum_{s \in S} \sigma(s) E_i}_{\text{inequity aversion}} \quad (1)$$

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$$E_i = \underbrace{\alpha_i \frac{1}{n-1} \sum_{j \neq i} \max\{\pi_j(s) - \pi_i(s), 0\}}_{\text{disadvantageous inequity aversion}} + \underbrace{\beta_i \frac{1}{n-1} \sum_{j \neq i} \max\{\pi_i(s) - \pi_j(s), 0\}}_{\text{advantageous inequity aversion}}$$

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 - $N = 403$ subjects
 - 9 subjects per session
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- Robustness checks:
 - “Accurate responders”: answered at least 2/4 quality check questions correctly on first try ($N = 324$)
 - Accurate responders exc. 28 subjects who completed study in ≥ 45 min ($N = 298$)
 - Answered at least 3/4 quality check questions correctly on first try ($N = 227$)

Last Movers

- Different predictions for 8 different models
 - Focus on altruism (A), reciprocity (R), and inequity aversion (I)
 - “Standard” model (S) where only own material payoffs π_i matter

Predicted giving behavior, last movers (P1)

Model	(1) S	(2) A	(3) I	(4) R	(5) AI	(6) IR	(7) AR	(8) AIR
Altruism A_i	= 0	> 0	= 0	= 0	> 0	= 0	> 0	> 0
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Prop.	Comparison		Predictions							
	Left node	Right node								
1	Treatment after P2 gives	Treatment after P2 keeps	~ 0	~	γ 0	γ 0	γ	γ 0	γ	γ

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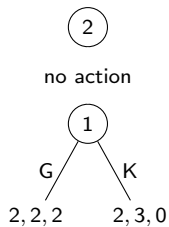
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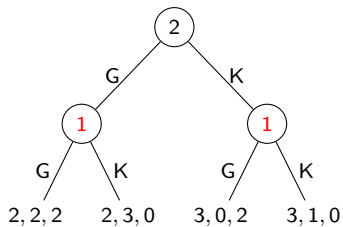
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- ⋈ 0: right node does not give; left node may give
- ⋈: giving greater at left than right node

Giving rates by P1

(a) Control



(b) Treatment

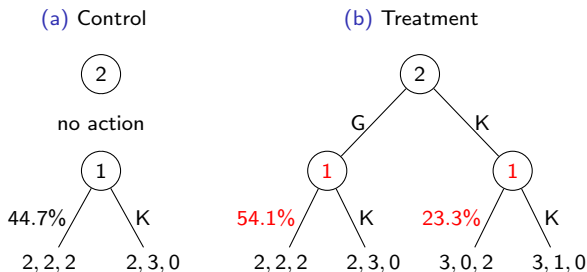


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Giving rates by P1



- **Proposition 1:** In Treatment, giving after P2 gives is greater than after P2 keeps ($p < 0.0001$)
 - Consistent with altruism AND either reciprocity or inequity aversion
 - Models AI, AR, AIR

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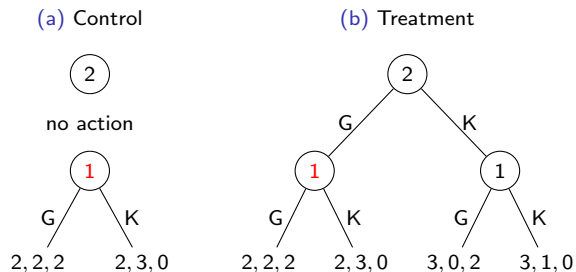
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Predicted giving behavior, last movers (P1)

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	Altruism A_i	= 0	> 0	= 0	= 0	> 0	= 0	> 0	> 0	
	Inequity aversion E_i	= 0	= 0	> 0	= 0	> 0	> 0	= 0	> 0	
	Reciprocity Z_i	= 0	= 0	= 0	> 0	= 0	> 0	> 0	> 0	
Prop.	Comparison		Predictions							
	Left node	Right node								
2	Treatment after P2 gives	Control	~ 0	~	~	> 0	~	>	>	>

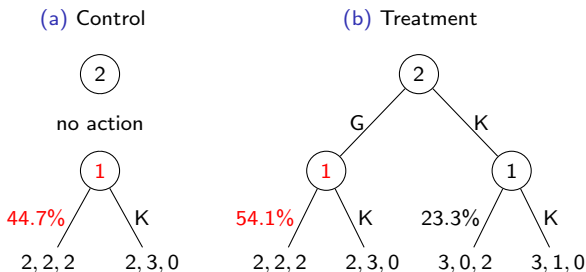
- ~ 0: both nodes do not give
- ~: both nodes equally likely to give
- > 0: right node does not give; left node may give
- >: giving greater at left than right node

Giving rates by P1



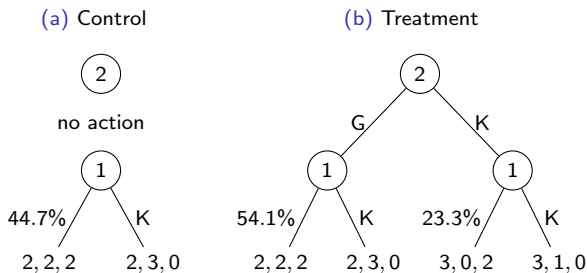
- **Proposition 2:** Giving in treatment after P2 gives is greater than in control ($p < 0.005$)
 - Consistent with reciprocity AND either altruism or inequity aversion
 - Models with IR, AR, AIR

Giving rates by P1



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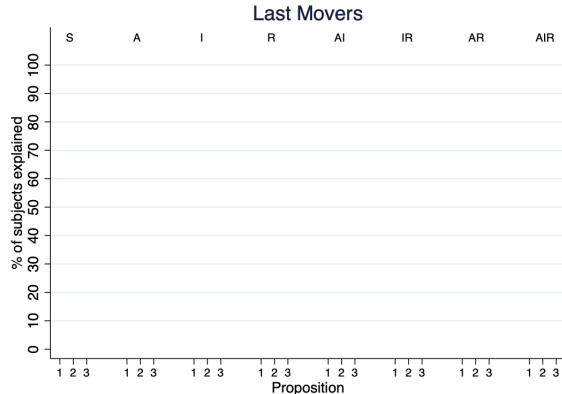
Giving rates by P1



- Only Models AR and AIR are consistent with all predictions for P1

Proportion of last movers' behaviors explained

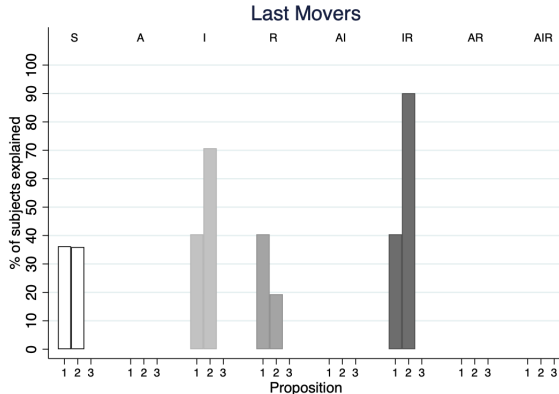
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- Y-axis: % subjects whose behaviors are consistent with predictions

Proportion of last movers' behaviors explained

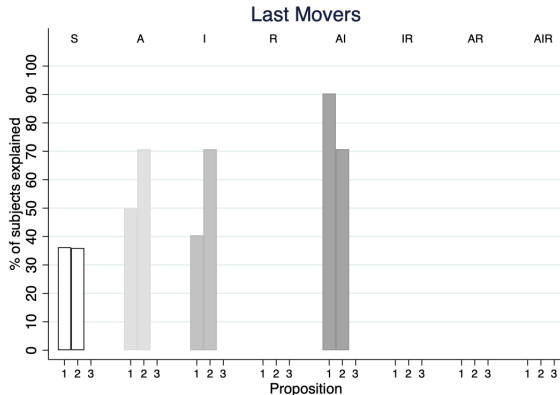
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- Models without altruism can only explain 40% of subject behavior

Proportion of last movers' behaviors explained

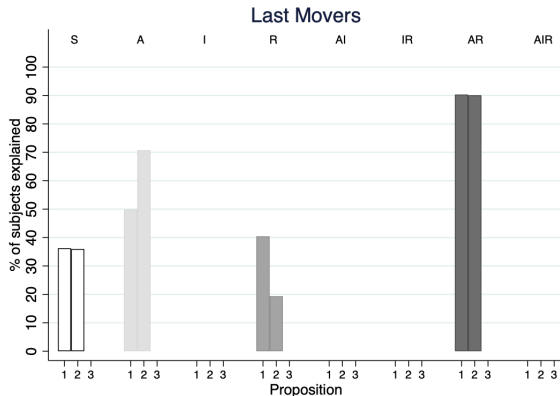
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- Models without reciprocity can only explain 70% of subject behavior

Proportion of last movers' behaviors explained

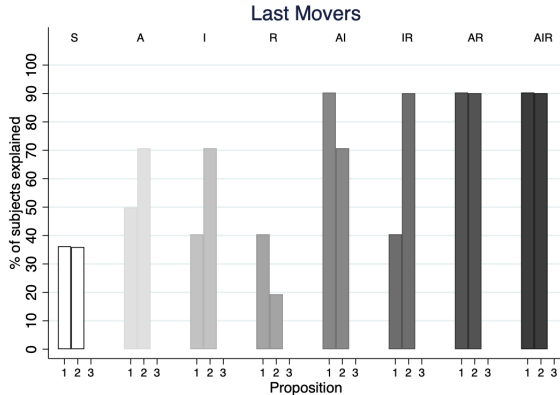
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- Models without inequity aversion can explain 90% of subject behavior

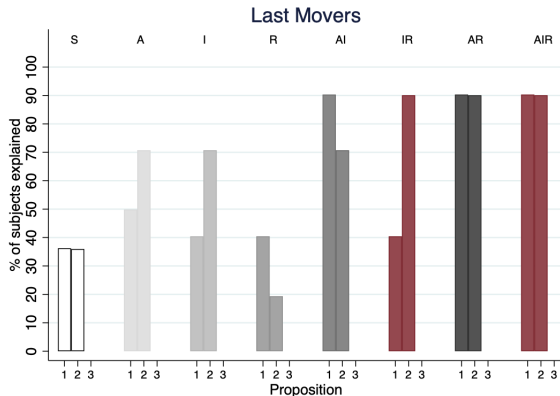
Proportion of last movers' behaviors explained

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Proportion of last movers' behaviors explained

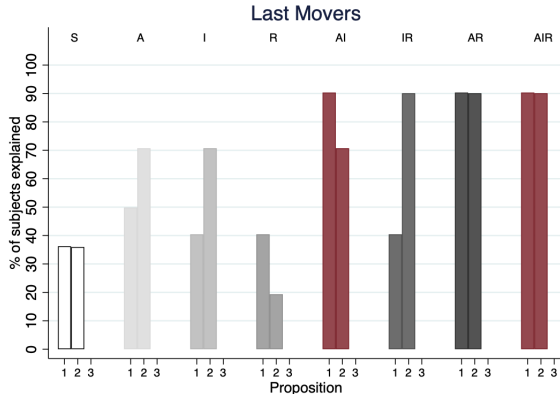
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- 50% more explanatory power if add altruism

Proportion of last movers' behaviors explained

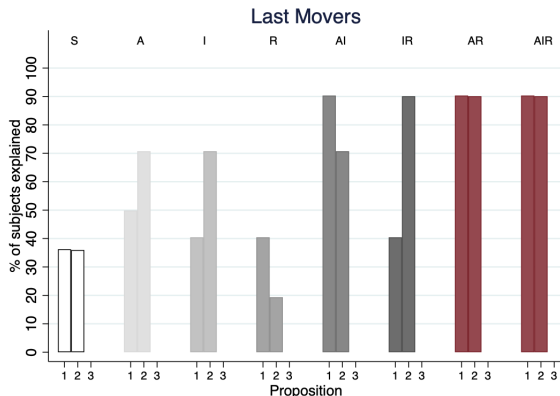
Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- 20% more explanatory power if add reciprocity

Proportion of last movers' behaviors explained

Tabulate subjects whose behavior can be explained by Propositions 1-2 under different models



- 0% more explanatory power if add inequity aversion (AR vs. AIR models)

First Movers

Predicted giving behavior, first movers (P1 in control, P2 in treatment)

	Model	(1) S	(2) A	(3) I	(4) R	(5) AI	(6) IR	(7) AR	(8) AIR	
	Altruism A_i	= 0	> 0	= 0	= 0	> 0	= 0	> 0	> 0	
	Inequity aversion E_i	= 0	= 0	> 0	= 0	> 0	> 0	= 0	> 0	
	Reciprocity Z_i	= 0	= 0	= 0	> 0	= 0	> 0	> 0	> 0	
Prop.	Comparison		Predictions							
	Left node	Right node								
3	Treatment (P2)	Control (P1)	~ 0	~	X	~ 0	X	X	>	X

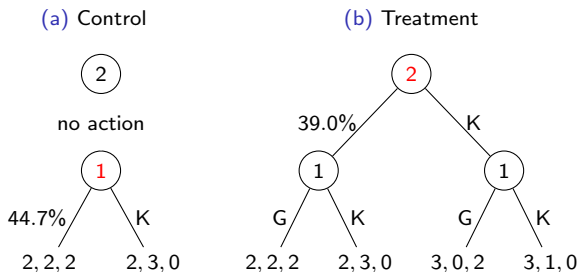
- ~ 0: both nodes do not give
- ~: both nodes equally likely to give
- >: giving greater at left than right node
- X: depends on inequity aversion parameters

Predicted giving behavior, first movers (P1 in control, P2 in treatment)

	Model	(1) S	(2) A	(3) I	(4) R	(5) AI	(6) IR	(7) AR	(8) AIR	
	Altruism A_i	= 0	> 0	= 0	= 0	> 0	= 0	> 0	> 0	
	Inequity aversion E_i	= 0	= 0	> 0	= 0	> 0	> 0	= 0	> 0	
	Reciprocity Z_i	= 0	= 0	= 0	> 0	= 0	> 0	> 0	> 0	
Prop.	Comparison		Predictions							
	Left node	Right node								
3	Treatment (P2)	Control (P1)	~ 0	~	X	~ 0	X	X	>	X

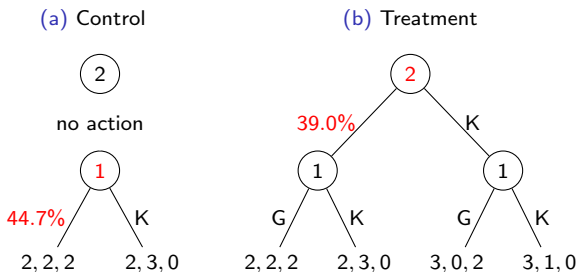
- ~ 0: both nodes do not give
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- X: depends on inequity aversion parameters

Giving rates by first movers



- Proposition 3: Giving by P2 in treatment is significantly lower than giving by P1 in control ($p < 0.10$)
 - Knowing P1 will pass along P2's kindness does *not* make P2 more likely to give
 - Rather, subjects more likely to give as P1 in control group
 - Can equalize payoffs
 - Cannot equalize payoffs as P2 in treatment groups
 - Cannot control whether P1 will give

Giving rates by first movers

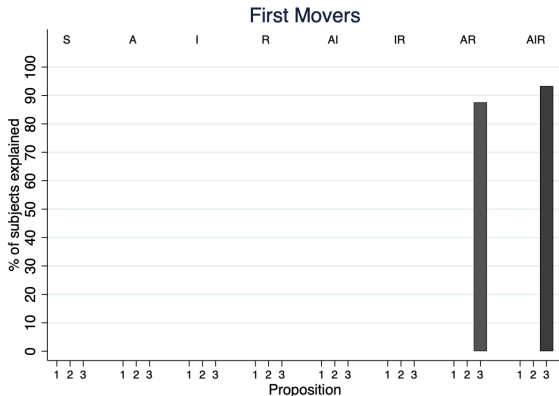


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Proportion of first movers' behaviors explained

Tabulate subjects whose behavior can be explained by Proposition 3 under different models

- AR and AIR models best explain P1's behavior
- Question is then whether inequity aversion helps explain P2

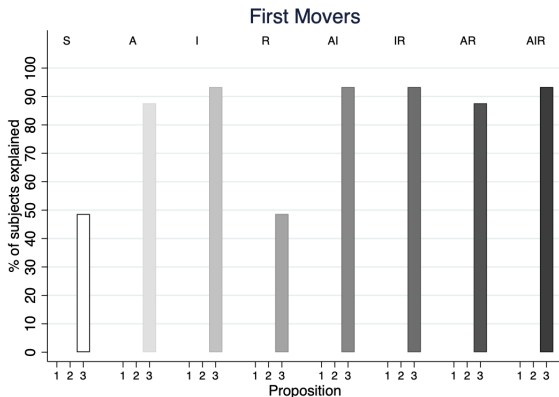


- Adding inequity aversion increases % of subjects explained from 87% to 93%
 - Gain in explanatory power of 6%

Proportion of first movers' behaviors explained

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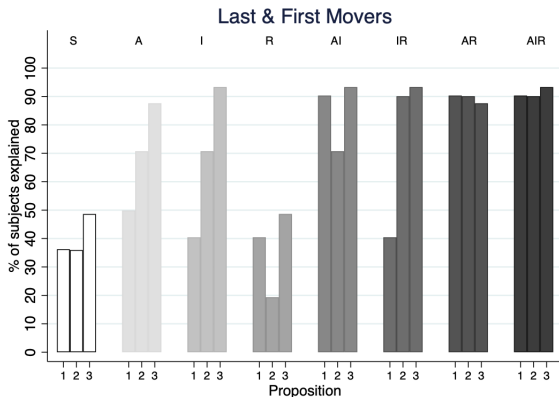


- Altruism, reciprocity don't explain P2's behavior
 - No change in predictive power btwn I, AI, IR, AIR models

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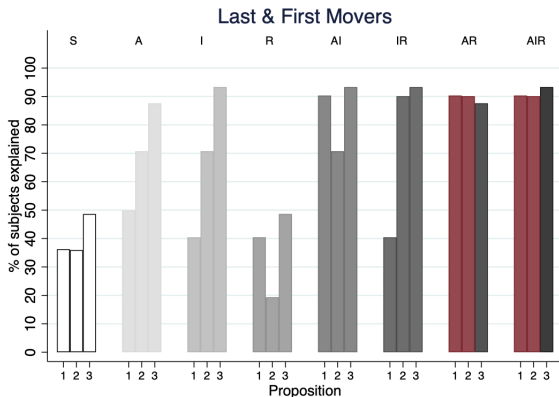


- AIR explains behavior best for last & first movers
-
-

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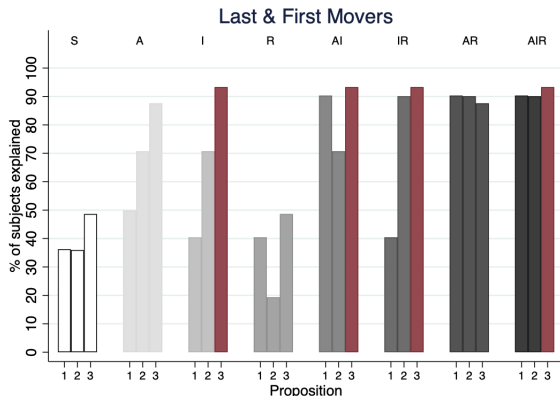


- AIR explains behavior best for last & first movers
 - Altruism and reciprocity explain pay-it-forward behavior
 -

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- AIR explains behavior best for last & first movers
 - Altruism and reciprocity explain pay-it-forward behavior
 - Inequity aversion marginally explains why giving doesn't grow despite knowing that people will pay forward your generosity

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 - Informs how to create cooperative workplaces, neighborhoods, communities

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 - Why they continue chain of kindness once someone else starts it
 - Inequity aversion marginal explanatory power in determining why people *don't* start it
 - Why it's hard to start chain of kindness in first place
 - Can't control what downstream people will do

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